



7<sup>th</sup> Signal Command (Theater)  
**Spectrum**

Winter 2011 / 2012 • Vol. 2, No. 2

**Leader's Summit 2011**

**San Antonio, Texas**

# 7th Signal Command (Theater) Spectrum

Winter 2011/2012

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Photo by Siobhan Carlile

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Photo by Siobhan Carlile

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### Leader's Summit

San Antonio, Texas

Brig. Gen. LaWarren V. Patterson (left), commanding general, 7th Signal Command (Theater) and Robert Kazimer, chief information officer, U.S. Army Corps of Engineers, discuss a pending information service level agreement while attending the 7th SC(T) Leader's Summit at San Antonio, Texas.



7th Signal Command (Theater)  
One Team, One Network!

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**Do not expect the pace to slow during 2012. We still have a lot of work to do as we continue to improve the network enterprise.**

**Brig. Gen. LaWarren V. Patterson**  
Commanding General, 7th SC(T)

### EDITORIAL INFORMATION

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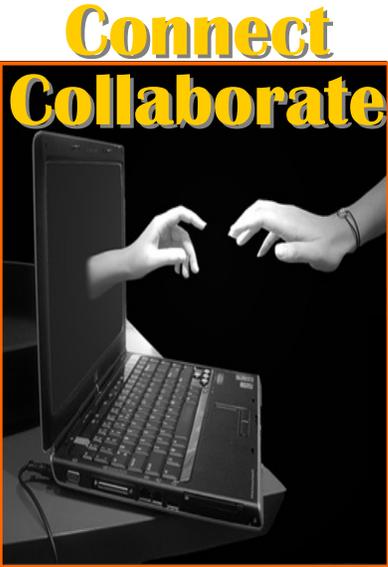
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# Real change ahead for I-T delivery



We will continue to leverage the power of the network in 2012

This year holds many challenges for 7th SC(T). I'd like to highlight a few initiatives we'll work together.

As we implement these initiatives, you'll notice real changes in how we will deliver IT services, with a trend towards consolidation and standardization of services in order to leverage the power of the enterprise network.

In 2012, the Army will develop a new IT service management strategy called Army Baseline Information Technology Services, or ABITS.

ABITS arose from the vice chief of staff of the Army's concern about the amount of mission money being spent on baseline IT services.

He directed a relook at what services should be included in the baseline provided by our Army's Network Enterprise Centers.

This led to the realization that a transformation of the current command, control, communications, computers, information management services framework was required to account for emerging operational and fiscal challenges.

ABITS will provide clear performance metrics linking customer expectations to cost and supportability. It will also transform C4IM governance, inform enterprise investment decisions, and rebalance the IT workforce.

The new baseline will not be a cookie cutter solution. It will account for functional and regional factors that influence operational effectiveness.

Implementation will be phased, beginning in Fiscal year 2013 with selected installations as early adopters.

Before I get into the various IT initiatives we're working this year, I need to remind all that the threats in cyberspace are growing and sophisticated, and that leader engagement is needed to reduce risks to Soldiers, their families, and our units.

Every time we enter the net, we need to recognize it's a contested environment. We must improve cyber hygiene, both on an individual level and on our network systems.

Failure to protect personal identifiable information increases the effectiveness of

these attacks. Social networking gives adversaries a new way to cultivate relationships with our work force, relationships that can later be exploited through cyberspace or traditional espionage means.

We're still seeing too many Unauthorized Disclosures of Classified Information, commonly known as "spillage".

Every UDCI impacts national security, disrupts operations, and wastes Army resources.

Finally, we need continued focus and discipline to quickly apply information assurance patches. Failure to patch against known threats presents an unacceptable risk to the network.

We have several enterprise initiatives underway in 2012 to improve network security.

SIPRNet Public Key Infrastructure smart cards will replace passwords as the means to access the SIPRNet.

Smart cards are more secure and eliminate the need to keep changing passwords.

An Army executive order has directed commands to identify their SIPRNet users as a first step. Once this is done, smart cards will be produced and sent to the Network Enterprise Centers.

NECs will then reconfigure each account and issue a smart card to the user.

This process is labor-intensive so we need to move quickly to complete this Army-wide transition by Sep-



BG LaWarren V. Patterson  
Commanding General

“Every time we enter the net, we need to recognize it's a contested environment. We must improve our cyber hygiene, both on an individual level and on our network systems!”

BG LaWarren V. Patterson  
Commanding General  
7th SC(T)

tember 3, 2012.

Progress continues on deployment of Host Based Security System, an application that monitors, detects, and responds to threats on NIPRNet and SIPRNet computers.

HBSS is critical to protect against cyber attacks, so U.S. Cyber Command through U.S. Army Cyber Command, closely monitors the HBSS status of each service and command, respectively.

Any computer without HBSS represents a serious security hole that must be plugged. The emphasis this year is on fine-tuning the Host Intrusion Prevention System software, allowing HBSS to block even subtle threats without interrupting valid network traffic.

There's much work remaining on HBSS, so your focus here is important.

More than 235,000 Continental U.S. email accounts are now using Enterprise Email, and the system is working very well.

The 2012 National Defense Authorization Act suspended

EE migrations until the Army resolves some programmatic issues. This strategic pause helps set a framework for future enterprise IT programs such as SharePoint and cloud services.

The pause impacts email migrations slated for January through March 2012. We expect migrations for both NI-PRNet and SIPRNet email to resume by mid-April. As a reminder, if you experience EE service issues, please contact your designated 7th SC(T) service desk.

The Army Data Center Consolidation Plan is another example of IT consolidation. Today, multiple data centers exist on our installations, hosting software applications that are in many cases redundant.

This year, the Army will continue to analyze our application inventory, identify those that are unnecessary, and migrate remaining applications to com-

mmercial, Department of Defense, or Army data centers as most appropriate.

This will allow the Army to reduce the number of data centers by 75 percent. The transition will be complex, requiring close work between 7th SC (T) and our partners.

Our Top Level Architecture standardization effort will establish consistent interface standards across CONUS, enabling units to connect more easily to the installation network.

This project defines standard enclave security configurations and removes unnecessary firewalls and intrusion detection/protection systems below the TLA.

It will improve network management, and allow tactical users to connect to the NEC as a docking station 24/7 for training and operations without having to operate their own security enclaves.

Current 7th SC(T) resourcing remains

tight, just 68 percent of the requirement. Frankly, this means we cannot deliver 100 percent of what's described in the C4IM Services List.

The Army's recently published the LandWarNet Services Catalog, and eventually ABITS, will establish realistic service metrics given available funding. I know our NECs will always strive to provide the best possible service.

Though the fiscal environment will be tough, I do not believe we have to choose between fiscal discipline and effective network services. We can achieve both.

To do so will require prioritizing the requirements and communicating effectively with our mission partners to gain understanding of their priorities.

You've helped us make great progress, but there's lots of work to do. I know you will continue to deliver exceptional results. Thanks for all you do!

## Health & Welfare: TAKE A KNEE

Taking care of yourself, each other — key to our well-being

We are serving our Army during a period of extreme intensity. For the past ten years, we have been in a wartime posture, fighting in Iraq and Afghanistan, with many Soldiers serving multiple tours in dangerous and stressful locations. That is a tough haul for Soldiers to say the least.

Here on the home front, families and friends of our Soldiers carry heavy rucksacks as well. It is very challenging for wives and husbands, young children and teenagers, moms and dads and others to wait for their Soldiers to return home.

Redstone Arsenal NEC

**TAKE A KNEE**

Page 19

Many people do not realize that some of our Army civilians and contractors serve alongside our Soldiers when they deploy. They have families and loved ones as well.

If you or a loved one is having too tough of a time coping with the stresses of deployments, job stress, or any other issue, ask for help. Like in sports, when you are tired or feeling the stresses of work or life — Take A Knee, take a break!

At the unit level, there are many ways to help maintain a focus on balance. For example, the folks at the Redstone Arsenal NEC recently initiated a new program to help employees take a knee. For more about Take A Knee, see page 19.



Photo by Neil R. Guillebeau

**Best of the Best Take A Knee** — Network Enterprise Center Redstone Arsenal employees (left to right) Khaleelah Muhammad, Angela Robinson, Denise Baldwin, and Gloria Aldridge "take a knee" at the NEC's first division offsite.

# First impression: 7th SC(T) a pro IT team!

Service to the Army a privilege; working with you an honor!

My welcome to 7th SC(T) continues to unfold in spectacular fashion! The change of responsibility ceremony, in which Command Sgt. Maj. Kenneth O. Williams, passed responsibilities to me, inspired me because it was a class act in every respect.

I know I have big boots to fill following him as your CSM, but I am ready to continue the march of excellence, which he started when he put boots on the ground as the 7th's first CSM three years ago.

As I learn more about the command, I've been struck by several impressions.

First, our command's mission is huge as we continue creating a true enterprise network for the Army in the Continental U.S.

The command has, in its short incarnation, earned a remarkably great reputation in the signal community for its hard work, ingenuity, resilience and ability to get the job done despite the amount and complexity of its missions.

Next, people; you are the core of 7th (SC)T's stellar reputation. It's clear to me that your intelligence, ability to solve challenges and hard work as individuals mark you as a seasoned and highly effective team.

I know the challenges we all face: too much to do in too little time, and without enough people or money. I'd like to tell you that will get better, but I expect the battlefield will remain much the same for us in 2012.

That means as individuals and as a team, we will have to continue working hard — and smartly — but I know you are up to the challenge.

With that in mind, we must keep alive a theme I believe

is extremely important to our personal and team success — balance.

It can be easy to take on too much responsibility for too long without meaningful



CSM Patrick Brooks  
Command Sergeant Major  
7th SC(T)

breaks. While doing so may result in a quick succession of successes, over time it can lead to burnout or, worse, illness or sickness.

As a group and as individuals, we must regularly "take

a knee" to refresh, relax, and rejuvenate so we can continue to be inspired and effective in all we do.

Redstone Arsenal's Network Enterprise Center division offsite is a great model to follow if you are not already conducting such events at your location. Check out their story on page 19.

Individually, you must go "off the beaten path" whenever you can. To refresh, you should do what you enjoy regularly, and whenever you are off duty.

Finally, I have an open door policy, which means I will make myself available for any of you for any reason, 24/7.

Call me, send me an email, pull me aside when I visit your location, or schedule an appointment for an office call.

It is a privilege to serve our Army. It is a personal honor for me to work with you and the 7th SC(T) team!

**Hooah!**

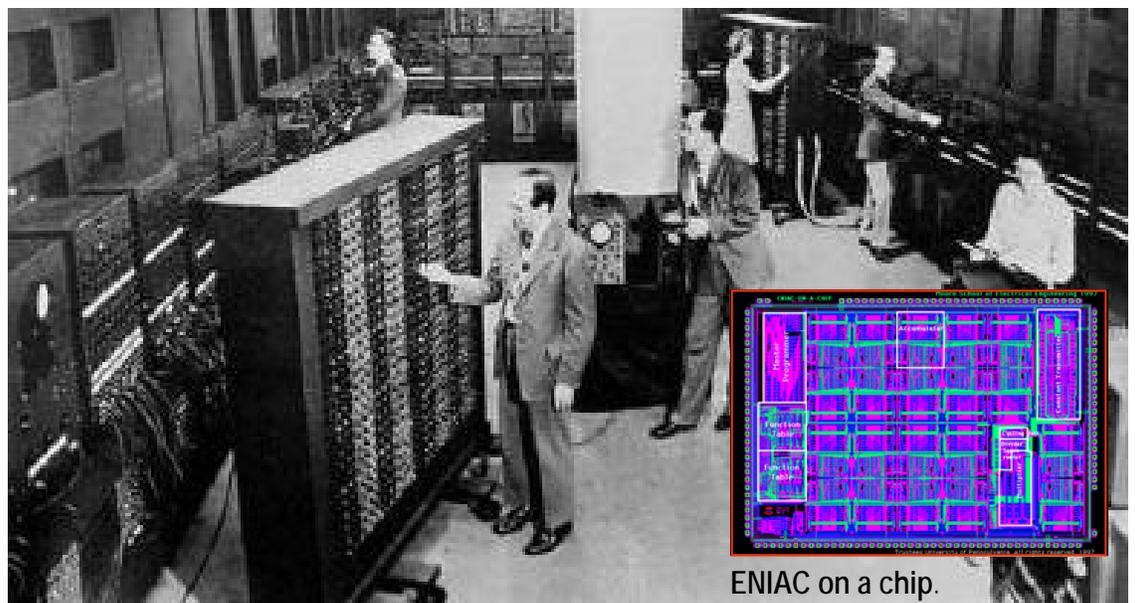
## Army's ENIAC considered forerunner to modern computers

**History & Heritage** — They influence Army life in many ways.

What happens in the Army can influence what occurs in society.

For example, many people consider the Army's Electronic Numerical Integrator and Computer the predecessor to modern computers. ENIAC (1946-1955) (right) weighed 30 tons. University of Pennsylvania students designed "ENIAC(TM)-on-a-Chip," (inset) as part of

ENIAC'S 50th Anniversary Celebration, replicating ENIAC's structure on a 7.44 by 5.29 sq. mm chip using a 0.5 micrometer Complementary metal-oxide-semiconductor technology.



ENIAC on a chip.

# Battle of the Bulge

German Defeat A Matter of Time —

Three members of an American patrol cross a snow covered Luxembourg field on a scouting mission. White bed sheets camouflage them in the snow.

Left to right: Sgt. James Storey, Newman, Ga.; Pvt. Frank A. Fox, Wilmington, Del.; and Cpl. Dennis Lavanoha, Harrisville, N.Y. (Dec. 30, 1944), Lellig, Luxembourg. (Signal Corps Photo #ETO-HQ-45-5003 (Hustead))

**G**erman Counteroffensive (**Battle of the Bulge**). In December 1944, Adolph Hitler directed an ambitious counteroffensive with the object of regaining the initiative in the west and compelling the Allies to settle for a negotiated peace.

Hitler's generals were opposed to the plan, but the Fuhrer's will prevailed and the counter-offensive was launched on Dec. 16 by some 30 German divisions against Allied lines in the Ardennes region.

Allied defenses there had been thinned to provide troops for the autumn defensive. Hitler's intention was to drive through Antwerp and cut off and annihilate the British 21st Army Group and the U.S. First and Ninth Armies north of the Ardennes.

Aided by stormy weather, which grounded Allied planes and restricted observation, the Germans achieved surprise and made rapid gains at first, but firm resistance by various isolated units provided time for the U.S. First

Armies to shift against the northern flank of the penetration, for the British to send reserves to secure the line to the Meuse, and for Patton's Third Army to hit the salient from the south.

Denied vital roads and hampered by air strikes when the weather cleared, the German attack resulted only in a large bulge in the Allied lines which did not even extend to the Meuse River, the Germans' first objective.

The Americans suffered some 75,000 casualties in the Battle of the Bulge, but the Germans lost 80,000 to 100,000. German strength had been irredeemably impaired.

By the end of January 1945, American units had retaken all ground they had lost, and the defeat of Germany was clearly only a matter of time.

Courtesy U.S. Army Center of Military History

<http://www.history.army.mil/>

# Brooks new CSM at 7th Signal; Williams retires after 34 years

By Neil R. Guillebeau  
7th SC(T) Public Affairs

Command Sgt. Maj. Patrick Brooks assumed responsibilities as the 7th SC(T) command sergeant major from CSM Kenneth O. Williams during a ceremony at Fort Gordon's Alexander Hall Jan. 12.

"Command Sergeant Major Brooks was hand-picked from a select pool of highly talented command sergeants major," said Brig. Gen. LaWarren V. Patterson, commanding general, 7th SC(T). "He comes with impeccable recommendations from all who have known him and his work."

Brooks is reporting from

his previous assignment as the CSM for 2nd Theater Strategic Signal Brigade in Mannheim, Germany.

"This exceptional Army leader gained his experience in a variety of assignments from squad leader, to first sergeant, to S-3 sergeant major, and finally as a command sergeant major," said Patterson. "He is well prepared to take the reigns of a theater signal command."

Patterson described the occasion as "bittersweet" when bidding farewell to Williams.

"Up front, I'll tell you, he was the right person at the right time to fill the command sergeant major position as we stood up this new com-

mand," said Patterson. "This Soldier's Soldier ensured that 7<sup>th</sup> Signal Command got up to speed quickly, by getting involved at every level with his low-key style of personal,

hands-on leadership."

He also said that CSM Brooks is the "right man to follow on during the next chapter of our history."

Williams framed his initial



Photos by Neil R. Guillebeau

**Change of Responsibility Ceremony** — (Above right) Command Sergeant Major Patrick Brooks (center) returns the Non-Commissioned Officers sword to Staff Sgt. Maj. Dwayne Clemons, 7th SC(T), G-3 (right), after a sword inspection ceremony with CSM Kenneth O. Williams (left), signifying the transfer of responsibility. (Above) Presenting the colors during the change of responsibility ceremony at Alexander Hall. Brooks was charged during the ceremony to "commit himself to the provision of sound advice to the commander and the care and compassion for all Soldiers, Civilians and their family members."

impression about being 7th SC(T)'s first CSM as a "piece of cake," but it did not take him long to figure out he was wrong.

"We spent a lot of time [in the beginning] developing processes and procedures, traveling and taking red eye flights, while building relationships with senior mission partners throughout the theater," he said. "Tough."

After welcoming and thanking a list of friends, mentors, and family, Williams put the focus on his family.

"This has been a very special morning," he said. "I have here with me my family, and it does not get any better than this."

Brooks on behalf of himself and wife, Pam, thanked Patterson for his trust and confidence, and the privilege to serve the command. He then focused on his retiring colleague, Williams.

"You've always held the fort down, you are the true Soldier, and I thank you," he said.

To close his remarks, Brooks included a quote from John Quincy Adams, the sixth president of the United States, in praising Williams' leadership.

"If your actions inspire others to dream more, to learn more, to do more, you are a leader; you are certainly a leader."

Following the ceremony,

CSM Williams, along with his family, friends, past associates, Soldiers and coworkers, celebrated his career and accomplishments during a luncheon at the post's Gordon Club.

Maj. Gen. Jennifer L. Napper, commanding general, Network Enterprise Technology Command, presented Williams with the Legion of Merit Medal, and a variety of retirement certificates and accolades to him and his wife, Sybille, for their service to the Army and the Nation.

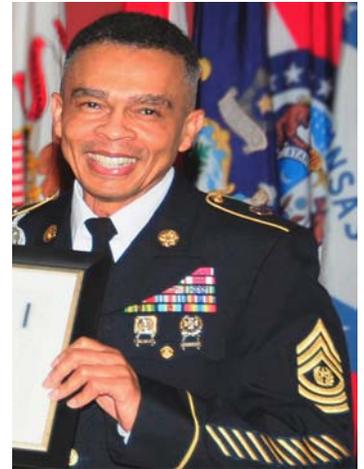
In a toast, the Williams family thanked the luncheon guests and families.

"God bless you, your families and the Soldiers that

continue to protect our freedoms."

Brooks is 7th SC(T)'s second CSM since the command was reactivated in 2008.

Williams is retiring after 34 years of service to the Army.



Photos by Marlene Thompson

**Farewell Luncheon** — (Above right photo) Command Sergeant Major Kenneth O. Williams, (Retired). (Above photo) Brig. Gen. Patterson and his wife, Jule (left), present Williams (right) and his wife, Sybille, a gift basket in thanks of their service, leadership and friendship. "Command Sergeant Major Williams is a team builder who fostered an environment that enabled Soldiers and Civilians to work together as a professional team, fostering a climate of mutual respect," said Patterson. To Sybille and son Dwayne, he said, "Family members like you epitomize the values, support and sacrifices that our Soldiers rely upon in order to succeed."

# Award winning 514th Signal Company breaks ground for new ops complex

By Siobhan Carlile  
7th SC(T) Public Affairs

U. S. Representative Sam Farr of California joined Army officials to break ground for a new \$39 million operations and support complex at the Army's Camp Roberts, Calif., Satellite Communications Station recently.

The SATCOM station, operated by the 514th Signal Company and the 302nd Signal Battalion, serves as the main U.S. Army communications facility and regional hub node on the west coast.

When completed, the approximately 55,000 square-foot complex at Camp Roberts will include admin spaces, an operations center and a repair facility for the 514th.

## Demanding Mission

"Every nanosecond of every day, we ask the 514th to be the entry point for our deployed forces into the global information grid," said Brig. Gen. LaWarren V. Patterson, commanding general, 7th SC(T). "With new facilities, the 514th will be fully equipped to meet the daily requirements of their demanding mission."

The 514th provides and defends global network enterprise capabilities for the Army, joint services, and other agencies.



Photo by Siobhan Carlile

**New Building Location** — Maj. Kevin Garfield, company commander, 514th SC (right), discusses the location for a new operations building with Col. Aaron Webster, commander, 21st Signal Brigade, during his visit to Camp Roberts for the ground breaking ceremony.

"This is quite an extraordinary feat and a huge undertaking for a small organization," Patterson said.

Farr, who represents California's 17th District; Brig. Gen. Keith Jones, 40th Infantry Division assistant division commander for support and senior commander of Camp Roberts; and Col. Joel Clark, garrison commander, Presidio of Monterey, joined Patterson to formally recognize the project.

"The building we are dedicating is symbolic, symbolizing the best of America, and the best spirit I think we can have in these difficult times," Farr said. "We're here today to show people that you are dedicated, incredibly talented public servants."

Farr also presented the 514th with a Congressional Record documenting the unit's history and contribution to the national defense in honor of the 50th anniversary of the station's service.

"As we celebrate the 50th anniversary, it's really significant that we're providing the quality of life to further the ability to work in a command situation," he said.

Others at the ceremony echoed Farr's sentiment.

"As you know, it's not just buildings we are talking about today, but rather the people who will work in them, conducting operations that are vital to our national defense," Patterson said.

Maj. Kevin Garfield, company commander, 514th Signal Company, also praised his team before the ceremony.

"We have a great set of NCOs and civilians," Garfield said. "They want to do well and are truly the driving force here. It's really an honor to be the commander and work for these folks."

Col. Aaron Webster, commander, 21st Signal Brigade, agreed.

"They have a really good team out here," he said.

The first buildings at Camp Roberts SATCOM Station were constructed in 1961.

The buildings include the current communications building, the repair and utilities building, and the legacy AN/FSC-9 Satellite Communication Terminal.

The Camp Roberts SATCOM Station was the first worldwide strategic communications station of its kind supporting the Initial Defense Communications Satellite Program.

7th SC(T) directs 514th operations through the 21st Signal Brigade.

The Army Corps of Engineers, Sacramento District, is managing the upgrade project, which is scheduled for completion in 2014.



Photos by Siobhan Carlile

**New Complex** — Breaking ground for the \$39 million project are (left to right): Brig. General LaWarren V. Patterson, commanding general, 7th SC(T); Congressman Sam Farr, representing California's 17th District; Brig. Gen. Keith Jones, commanding general, Camp Roberts Training Facility; Col. Joel Clark, garrison commander, Presidio of Monterey; Col. Aaron Webster, commander, 21st Signal Brigade; Les Turnbaugh, Corps of Engineers; Freddie Romero, Chumash Tribal Representative; and Maj. Kevin Garfield, company commander, 514th Signal Company.

## 514th work leads to three prestigious awards

By Siobhan Carlile  
7th SC(T) Public Affairs

The Army military and civilian team at the remote Army satellite communication facility at Camp Roberts, Calif., mastered a variety of missions that enabled them to snag several prestigious awards.

The 514th Signal Company recently received three awards for its quality of operations and facilities during 2010.

The awards are:

- 2010 Defense Information Systems Agency Global Information Grid Outstanding Facility of the Year Award Category IX Defense Satellite Communications System (DSCS);
- 2010 DISA Standardized Tactical Entry Point Facility of the Year, Category X;

Network Enterprise Technology Command Supply Excellence Award for Fiscal Year 2012.

“The Camp Roberts teleport mission remains crucial to our Army’s communication requirements in the U.S. and down-range,” said Brig. Gen. LaWarren V. Patterson, commanding general, 7th SC(T). “Winning these awards tells me this team can stay on point at award-winning levels in not one, but three areas of their mission that support our Army team – amazing job!”

The DSCS Facility at Camp Roberts received recognition for accomplishing an almost 100 percent reliability rating with 100 percent success while supporting 129 missions.

It provided satellite communications with entry into the Defense Information Systems Network and commercial to Department of Defense users within several command areas of operation and governmental agencies.

See 514th, next page



Photo by Siobhan Carlile

**DISA Awards** — Brig. Gen. LaWarren V. Patterson, commanding general, 7th SC(T) (right), presents Maj. Kevin Garfield, company commander, 514th Signal Company (left) and CWO2 Julie Wilson, operations officer, 514th SC, outstanding facility of the year plaques during a ceremony at Camp Roberts.

### 514th (from page 8)

The unit also supported special testing missions supporting all branches of service and two DOD Interoperability Communications Exercises.

“The performance your staff displayed is a direct reflection of the great dedication, training and pride it takes to provide quality communications support to the warfighter,” said Col. Randy Taylor, DISA CONUS commander.

#### 100 percent reliable

The STEP Facility at Camp Roberts accomplished an almost 100 percent reliability rating with 100 percent success during 473 missions, providing continuous mission support to many units across the military services and governmental agencies.

CWO2 Julie Wilson, operations officer, 514th SC, attributes the unit’s success to the Soldier and Army Civilian team.

#### Soldiers / Civilian Team

“Being a teleport site, 75 percent of equipment here is unique and not trained on at the schoolhouse,” she said. “We have incorporated our Civilian team with our Soldiers into the training schedule and they continue to be invaluable to our Army team and mission here.”

The personnel have formed a tight knit family and count on each other because the post is so remote.

Many of the Soldiers assigned to the unit have deployed more than once, and they provide a wealth of experience and a strong moral fiber to the unit according to Maj. Kevin Garfield, company commander, 514th SC.

“The company is unique in that it runs more like a small battalion,” he said.

In addition, the two-man supply section at the 514th earned the Supply Excellence Award at the NETCOM level.

The award recognizes a high level of logistical readiness and supply effectiveness.

The team never stops working on improving supply processes and the effects are visible in the clean, well-organized warehouse according to David Racca, a Department of the Army Civilian who supervises the supply facility.

“It’s an every-day mission for us,” he said. “We keep track of everything... it’s second nature to us.”

“We do a monthly inventory, a lot of inventories. We track anything on the base, we know it doesn’t belong to us, but we take pride in it.”

#### Never stop learning

“This is a job you truly never stop learning,” Spec. James Rizzio said. “We’re going to give everything we’ve got to try and win this thing at the next level.”

The winners of the Supply Excellence award will compete at the Army-wide level.

Officials will announce the results in March 2012 according to Richard Outeneath, who manages the awards program at NETCOM.

The 514th reports to 7th SC (T) through the 21st Signal Brigade.

“The performance your staff displayed is a direct reflection of the great dedication, training and pride it takes to provide quality communications support to the warfighter.”

Col. Randy Taylor  
Commander  
DISA, CONUS



Photo by Siobhan Carlile

**It's All About Common Sense** — Col. Aaron Webster, commander, 21st Signal Brigade (upper left), and Command Sergeant Major Timothy Czuba (upper right) give members of the 514th Signal Company a safety briefing before the Labor Day holiday weekend. The 514th Signal Company recently received three awards for its quality of operations and facilities during 2010. The 514th reports to 7th SC (T) through the 21st Signal Brigade.

# Command Chaplain: special staff, special role

By Siobhan Carlile  
7th SC(T) Public Affairs

Army chaplains provide religious support to America's Army while assisting commanders in ensuring the right for all Soldiers to the free exercise of their religious choice.

"We nurture the living, care for the wounded and honor the dead," said Chaplain Col. Thomas Waynick, command chaplain, 7th SC(T).

As a command chaplain, Waynick supervises and trains other chaplains in the areas of resiliency, suicide training and pastoral response. Waynick has garnered highly specialized training, education and certification in the areas of family life counseling, and has been published several times.

"Relationships are a huge part of what we do," said Waynick. "One relationship program that has grown through the years is Strong Bonds."

The program was started in the late 1990s by a chaplain for young couples to have the tools to build strong marriages. It has now grown to a \$106 million program. Strong Bonds is a retreat, away from post and away from home, where couples can learn communication skills.

His day-to-day routine focuses on a ministry of presence. Waynick helps guide people through their grief, loss and trauma. He trains Family Life Chaplains, and offers consultations. He also attends ceremonies, bible studies, gives pastoral response to crises, and performs serious or critical incident reporting.

Chaplains do not just train, they also mentor chaplains in the field.

"Every chaplain also has garrison responsibilities," he said. He tells the chaplains, "Take a look around, remember who you are, whose you are and take care of each other."

The command chaplain's office also hosts two prayer breakfasts a year.

Since July 29, 1775, approximately 25,000 Army chaplains have served as religious and spiritual leaders for 25 million Soldiers and their families according to the Chaplaincy website at: [www.army.mil/info/organization/chaplaincy](http://www.army.mil/info/organization/chaplaincy). From military installations to deployed combat units and from service schools to military hospitals, Army chaplains and chap-



**Chaplains: More Than Church —** Chaplain Capt. April Bright (above left) asks Chaplain Col. Thomas Waynick (above right) a question during a recent Post traumatic Distress Disorder training session as Chaplain Capt. Soon Catol Jung listens intently. (Left) Chaplain Col. Thomas Waynick, former chaplain, 7th SC(T).

lain assistants have performed their ministries in the most religiously diverse organization in the world. More than 2,900 chaplains serve the Army representing over 130 different religious organizations.

Army chaplains have served in more than 270 major wars and combat engagements. Nearly 300 Army chaplains have laid down their lives in battle. Six have been awarded the Medal of Honor. Their love of God, Country and the American Soldier has been a beacon of light and a message of hope for all those who have served our nation.

Waynick recently transferred to a new assignment as the Pentagon chaplain.



Photo by Neil R. Guillebeau

Dorethia Smith works as a procurement analyst at 7th SC(T) headquarters.

# About the Lives of our heroes...

By Neil R. Guillebeau  
7th SC(T) Public Affairs

Our heroes, unfortunately, at times, sacrifice their lives on the battlefield so their comrades can stand to fight or break contact. Our heroes also serve selflessly in places far from danger, sacrificing their golden years to shoulder the responsibilities of raising grandchildren when their parents die at a young age.

**V**ietnam, Oct. 4, 1964... Overwhelmed in an ambush from an enemy force, Staff Sgt. Eddie L. Smith, wounded in the initial onslaught, continued to move from position to position to organize their defenses in disregard for his own safety. As he helped to solidify the operation, "...he displayed fortitude, courage, determination and gallantry" until killed.

For his actions, Smith received the Silver Star Medal and Purple Heart.

To Dorethia Smith, a procurement analyst at 7th SC(T) headquarters, Smith is not only a hero, he was her father, killed at 27 years old after volunteering for a second tour of duty in Vietnam. He did not have to return to the war because his wife, Dorethia's mom, 23 year old Dorothy Ree, had died suddenly the previous year.

That meant four and a half year old Dorethia, and her one and a half year old brother, Eddie Jr., were without parents.

A second hero emerged for Dorethia and Eddie Jr., their 60 year old grandmother, Myra Holt, a medically retired mill worker.

"She had to take care of us," said Dorethia. "My grandfather was a semi-truck driver and he was killed in a traffic accident, so it was up to her to care for me and Eddie herself."

Holt, illiterate, but a devout Christian, stepped up and instilled the importance of church, choir and education in her grandchildren.

## Vietnam Veterans Memorial



Rubbing image of engraved name from Vietnam Veterans Memorial, Washington, D.C.

*"Destiny is not written for us, but by us."*

- President Barack Obama -



**Blessing from Tragedy** — In a restored photo, the Silver Star is awarded posthumously to Staff Sgt. Eddie L. Smith and is accepted by his children in a special ceremony Tuesday [Feb. 9, 1965]. Smith was killed in Vietnam Oct. 4, 1964.

Maj. Gen. John A. Heintges shows the medal to Dorethia, Smith's daughter, while Eddie L. Smith Jr., and Mrs. Myra Holt, grandmother of the children look on.

[A similar copy of this photo accompanied a story in Fort Benning's, *The Bayonet*, Feb. 11, 1965 edition].



Eddie L. Smith  
United States Army  
Killed In Action, Vietnam, 1964

"When I was young, we used to always get letters from grandma's family in Detroit and Chicago, and I started reading letters to her at a young age," said Dorethia. "I knew she wasn't going to read, so I learned, and I read the letters to her."

Dorethia also took on a lot of household chores and responsibilities, not only because she was adventurous, but because her grandmother was stern and required a lot of her.

"She was a very strong, determined woman who demanded that all of her grandchildren had to graduate high school, and they did."

Dorethia skipped the 11th grade, graduated from high school at 16 years old, and completed two years at Valdosta State in Valdosta, Ga., before a long-time calling lured her to follow in her father's footsteps.

She enlisted in the Army as a 75 Echo, a personnel action specialist. Dorethia retired as a sergeant first class in 2001 after 10 years

of active and 13 years reserve service.

"I've been around the military all my life, and I've never really known anything else, she said, "and now, here I am, working for the Army as a civilian."

**Treat everyone fairly, with respect**

Dorethia credits her success to her grandmother and a relentless focus on education, which she still pursues. She earned a bachelor's degree, two master's degrees and is about three-fourths complete with a doctorate degree in organization and management.

"My grandmother instilled discipline in us to ensure we treat everyone fairly and with respect, said Dorethia.

"She really loved my father and the military, and I attribute the way I am to my grandmother, because she really cared a lot about people. She would give you her last dollar, and I am the same way; I'd give you my last dollar just to help you."

*"Hard times don't create heroes. It is during the hard times when the 'hero' within us is revealed."*

- Bob Riley -

# Summit helps set

## Partners roll up sleeves to improve IT enterprise

By Neil R. Guillebeau  
7th SC(T) Public Affairs

Army signal leaders, technicians and support staff from across the nation gathered in San Antonio, Texas, Oct. 31 to Nov. 4 to participate in 7th SC(T)'s Leader's Summit.

Guided by a theme of "Communicate, Inspire and Recognize," more than 150 information technology and staff collaborated and formed plans with a focus of further improving the Army's IT network enterprise.

"Inspire each other, and let's champion those folks who have jumped on the bandwagon of cultural change and are willing to lead the way," said Brig. Gen. LaWarren V. Patterson, commanding general, 7th SC(T). "We must communicate regularly among ourselves,

See Summit, page 15



COMMUNICATE • INS

onio, Texas

# course for Army IT



**SPIRE** ● **RECOGNIZE**

**Summit** (from page 13) with our mission partners, and our user base.”

The general also encouraged participants to socialize challenges and share best practices.

In addition to a recap of last year’s Network Enterprise Center summit, subject matter experts provided overviews of legal programs, ministries, business processes, network operations gaps, resourcing, procurement and brigades’ missions.

The summit included whole team briefs with a free-flow of dialogue and questions, and two days of smaller working groups focused on four key topics:

- Provide baseline C4IM (command, control, communications, computers, information management) and services and capabilities to mission partners;
- Execute Enterprise IT directives;
- Support the National Command Authority, Department of Defense and Joint Chiefs of Staff, and provide strategic reach back capabilities;
- Build, train and sustain the cyber team for the 21st century.

The groups and sub-groups worked on about 55 topics related to current and future network enterprise operations and support programs and functions such as C4IM execution in a constrained environment, funding strategy, new NEC staff-

ing model, DAA consolidation plan, VOIP (Voice over Internet Protocol) transition plan, and cloud computing.

Each group briefed the entire summit on the final day about challenges, realities and recommendations for each topic.

“The dialogue in the open sessions and working groups was passionate and professional,” said Patterson. “The questions were often pointed, and people at times were frustrated about some of the challenges and constraints we are facing in our endeavor to streamline and improve the enterprise network.”

#### Capabilities Discussed

Overall, the combined voice spoke loudly towards solutions, and there was no shortage of expertise and great ideas according to Patterson.

“I realize there is some disagreement about where we are and where we are heading with the enterprise, but that’s to be expected,” he said. “We can agree to disagree on some points as we remain positive. It’s critical that we maintain open and frequent dialogue throughout the year, within our command and with our Army and coalition partners.”

Working groups will continue to staff their assigned issues and projects throughout the year as they collaborate within their respective organizations and with mission partners.

They will provide status reports to leadership on a regular basis according to

Patterson.

“Stay transparent; that’s a big theme that came out of here this week from DISA [Defense Information Systems Agency] on down,” said Patterson. “Maintain situational awareness horizontally and vertically, and speak out when you or your cus-

tomers have challenges, wants or needs.”

Patterson told the team to revisit the communicate, inspire and recognize theme periodically.

“Share the good word. Not only our own family, but with those outside the NECs so they understand what’s going on.” he said.



Photo by Neil R. Guillebeau

**Focus on Consolidation** — Robert Kazimer, chief information officer, U.S. Army Corps of Engineers (center), Brig. Gen. LaWarren V. Patterson, commander, 7th SC(T) and Susan Bennett, command integration branch chief, 7th SC(T) discuss a future service level agreement that will align some of the Corps’ IT functions with 7th SC(T)’s enterprise network in a partnership to improve effectiveness, cost and security.

# Network Enterprise Center director earns Chamber of Commerce leadership award

By Cursha Pierce-Lunderman  
Fort Jackson Leader

Jesus RosaVelez, Fort Jackson's Network Enterprise Center director, was recognized by the Columbia, S.C. Chamber of Commerce with the Palmetto Pillar Award for his outstanding leadership in the field of technology.

The NEC provides communications services for nearly 100,000 Fort Jackson users.

Scott Nahrwold, deputy garrison commander, said RosaVelez and his team have drastically improved network capabilities of the post and allowed it to take advantage of new opportunities.

"The fact that we have much greater bandwidth is what stands out the most as the greatest improvement. It allows us to leverage our social media outreach resources here," Nahrwold said.

RosaVelez, who has been directing the NEC since 2007, said he was not expecting to receive the award.

"I was surprised to see a camera crew come here to film me one day," he said. "I knew that I had submitted my team for an award nomination, but didn't know anything else.

"I was told that I was being filmed because I was finalist in one of the award categories. This is really an award for all of my people. If I could divide it up into 48 pieces for each of them, I would."

When RosaVelez arrived at



Photo by Cursha Pierce-Lunderman

**Leadership In Technology** — Jesus RosaVelez, director, Fort Jackson's Network Enterprise Center, (left) discusses ways to address the needs of the NEC's customers with Aretha Williams (front) and Danielle Dailey (right), both IT specialists. RosaVelez was recognized recently by the Columbia Chamber of Commerce for his leadership in technology.

Fort Jackson, the communications systems were old and outdated. He quickly set goals to bring the post up to date with IT.

"Our main priorities were a strong partnership with people on the installation, customer service focus, and network security updates, to make sure that things could run smoothly," RosaVelez said.

"There was old technology at the enterprise and user levels that had to be replaced because we had a lot of old machines."

One of RosaVelez' respon-

sibilities is to find resources to make changes in the network.

"There are programs that exist to help us get new equipment, so we had to find resources and work with what we had to improve the network and provide the best service to our customers," he said.

The NEC manages to address customer needs with a limited staff. RosaVelez has discovered ways to keep people happy while they work.

"This is a great working environment and a great learning environment," said

Aretha Williams, an IT specialist at the NEC. "There is such great camaraderie here, I really enjoy it."

RosaVelez gained his networking and team building experience during 20 years of Army service and retired as a warrant officer 13 years ago. He says that each member of his staff works well together and performs multiple duties.

"It's like one person does the work of 10 people around here, and they have such passion," RosaVelez said. "They are truly committed to what they do."

# Leader's Summit team huddles with Dell

Collaboration can help improve capability, effectiveness, cost

By Neil R. Guillebeau  
7th SC(T) Public Affairs

About 30 Army signal leaders attending the 7th SC(T) Leader's Summit in San Antonio, Texas, visited Dell Corporate Headquarters at Round Rock, Texas, for a day of executive briefings, tours and collaboration with company executives Nov. 2.

Representatives from 7th SC(T), 93rd and 106th Signal Brigades, U.S. Army Network Enterprise Technology Command, Army Chief Information Officer (G-6), U.S. Army Training and Doctrine Command, U.S. Army Forces Command, U.S. Army Materiel Command, and Army Program Executive Office participated in briefings and tours at Dell's executive briefing center, operations command center, and data center.

Dell provided a slate of company executives from its Army team to share information and listen.

### Capabilities Discussed

"The Army is by far our largest customer around the world," said Jim Ayers, Dell's federal general manager. "Like any organization, we strive to improve, and we're smart enough to listen."

Dell's team discussed the company's capabilities, way ahead and Army partnerships including next generation data center, mobility, computing solutions, intelligent data management, end user computing, security, cloud-based solutions, and Army Enterprise Service Desk.

"We have a number of people who are dedicated to Army completely, and spend their time thinking about how we can better serve your

See Dell, page 21





Photo by Neil R. Guillebeau

**Visit to Dell** — (Left page, above) Lt. Col. Patricia Harris, command judge advocate, 7th SC(T); Col. Aaron Webster, commander, 21st Signal Brigade; Col. Deborah Theal, program executive officer, Enterprise Information Systems; and Col. Charles Harris, U.S. Army Training and Doctrine Command, chief information officer/G-6; listen during a Dell brief. (Left page, below) Dan Engelhardt, director, Application Management and Support, Dell, explains data dashboards at Dell's operations command center to (left to right) Brig. Gen. LaWarren V. Patterson, commanding general, 7th SC(T), Robert Kazimer, chief information officer, U.S. Corps of Engineers; Col. John Hildebrand, deputy commander, 7th SC(T); and others. (Above left) Joseph Ayers, area vice president, Dell (Federal), discusses features of one of Dell's handheld devices with Patterson. (Above center) Englehardt (right) explains data dashboards to summit leaders. (Above) Ayers (right) collaborates with summit leaders and Dell staff at the company's executive briefing center, Roundrock, Texas.

# TAKE A KNEE

By Neil R. Guillebeau  
7th SC(T) Public Affairs

A guy struck by lightning, one who wrestled an alligator, a geologist, a drummer in a jazz band, and a person who swam with dolphins on the Flipper Show — not the usual suspects a person would expect to find at a Network Enterprise Center.

But there they are among the technicians, administrators, clerical staff, managers, and leaders who work alongside each other every day at the Redstone Arsenal NEC. Like many of us, they many not take enough regular down time to realize the human interest side of their coworkers.

But in a few hours of down time recently, coworkers at the NEC “took a knee” from the grind to learn more about each other and the organization as they had a good time together.

## Hair On Fire

“Usually our hair is on fire, and we’re running around just trying to meet deadlines,” said Melissa Tripp, information manager, Redstone Arsenal, Ala., NEC. “We’re all taxed, we’re short staffed and what we find is that we’re all running 90 to nothing.”

The stressors in the NEC, while usually plenty high, kept mounting last year for many workers at the NEC according to Ricky Prince, deputy director, NEC-R.

In addition to the normal routine, we had BRAC

[Base Realignment Commission] projects, I3MP [Installation, Information, Infrastructure Modernization Program], less staff, two of five main contracts re-competed, severe winter storms, a tornado, and three deaths,” he said. “It all led to the ‘perfect storm’ as they say.”

To combat the intense pace at work, the leadership team realized they needed more than an annual picnic or a town hall meeting.

Prince tasked Tripp and Deborah Plunkett, the NEC’s administrative specialist, to develop a program to help bring people together, improve awareness and morale, and help reduce stress.

In about two weeks, they spearheaded the NEC’s first division offsite, which they held at RA’s The Lodge, a rustic retreat at the Cliffs, overlooking the Tennessee River.

See Knee, page 21



Photo by Neil R. Guillebeau

Pot Luck Meal Complements New Division Offsite — Above (left to right) Arlene Erskine, Khaleelah Muhammad, Tony Hornbuckle and other NEC employees serve from the potluck lunch line as part of the organization’s new division offsite. All divisions and sections will, over time, participate in offsite activities to learn more about each other, better understand the various jobs in the NEC, improve communication, have fun and enhance morale.



Photo by Neil R. Gullebeau

**Line Dance for Fun** — Top (left to right) Khaleelah Muhammad, Angela Robinson, Denise Baldwin, and Gloria Aldridge “take a knee” at the NEC’s first division offsite. Above Redstone NEC employees try to get in sync during a line dance inspired by the 7th SC(T) “Shake Your Groove Thing” video produced last fall. The half day offsite included personnel introductions, potluck lunch, team building exercises and prizes.

“ All of us must work hard as we fulfill our obligations to each other and the Army. On the other hand, we should never work so hard that it leads to burnout... we must regularly renew by calling time out to take a knee. ”

BG LaWarren V. Patterson  
Commanding General  
7th SC(T)

### **Knee** (from page 19)

Organizing and conducting regular offsite programs is now a required part of supervisors' job requirements. With more than 300 employees, the goal for the program is for all the divisions and sections to participate over time.

The first offsite included a potluck lunch, 15 minute briefs by each section, an employee introduction period and team building exercises.

Following each section brief, employees answered questions to gauge their understanding of the briefing section's duties and responsibilities.

Winners received one of

two prizes: a 59 minute time off certificate or a one-day job swap with another employee.

"It was a good time to get to know each others jobs, each others functions, bring people together, let them relax and just have a good time," said Plunkett.

### **Three-legged race fun**

The good time included a three-legged race as part of the team building exercises.

"We took two volunteers from each table, tied their legs together, put balloons between their knees, and they had to walk together, as a team, across the room," said Tripp.

To help better introduce workers to each other, the participants anonymously wrote five facts about themselves on cards, redistributed them, took turns reading the information aloud, and guessing which person matched the details.

The key results of the offsite included learning more about coworkers, a better understanding of the missions for each branch, and tighter camaraderie according to Tripp and Plunkett.

"We really came together during the offsite," said Tripp. "They all really, really had a good time, and we just don't do that often

enough."

The pace at the Army's NECs has increased exponentially the past few years with the push to provide the Army a true enterprise network according to Brig. Gen. LaWarren V. Patterson, commanding general, 7th SC(T).

### **Balance Hectic pace**

"We are all human and we can quickly burn out if we don't regularly take a knee so we can rejuvenate and balance life's priorities," said Patterson. "This program is one great way to help balance the hectic pace of life on the job, and I encourage other units to conduct similar functions."

### **Dell** (from page 17)

needs and what you are doing," said Frank Muehleman, Dell's vice president and general manager, Public Business Group. "This is a two-way dialogue for us [today]; it's extremely important."

### **Continuity of Message**

It was certainly important for the Army's signalors to hear what Dell had to say about their products, services and way ahead, but the Leader's Summit group was impressed by Dell's sincere focus on asking questions and listening to what the group had to say according to Brig. Gen. LaWarren V. Patterson, commanding general, 7th SC(T).

"We want to know how you want us to implement with your local Network Enterprise Centers out there," said Muehleman. "We want to be in alignment."

7th SC(T) is in the process of implementing a true enter-

prise approach to information technology as it streamlines and integrates IT, improves service for Army IT users, gains efficiency, cuts costs and enhances cyber security according to Patterson.

"We will be as candid with you as we possibly can legally," said Patterson. "The good news is that all of the senior leadership in the Department of Defense has publically stated that we have got to get closer ties with industry."

Cyberspace operations will remain a top priority for the DoD, Army and 7th SC(T) for the foreseeable future, and the military will increasingly need IT solutions that are proven, cost effective, and can be quickly fielded, according to Patterson.

Dell wants to help do just that by bringing different thoughts, ideas and options to the Army, and map them back to other solutions that have already proven their

worth, according to Tim Mattox, Dell's vice president for Enterprise Product Marketing.

"In the Army, what you'd really like to do is, offer proven solutions, and we are able to say, 'OK, we can guarantee this outcome,'" he said.

Patterson concurred with that approach.

### **Don't Recreate Wheel**

"We don't want to recreate the wheel," he said. "We're getting out of the R&D [research and development] business in many instances, and we need to avoid developing systems that are irrelevant by the time we get them out in the field."

Dell officials also shared IT industry best practices examples with the group throughout the day, including ones from within their company as they highlighted experiences about the company's transformation and integration journey the past few years.

"Professional and productive collaborations with industry partners, like the one we experienced today with Dell, are key to helping the Army field proven IT capabilities quickly and effectively, and at the best possible cost to the American taxpayer," said Patterson.

"Ultimately, industry partners can help us develop and field the systems that will enable our 21st century Soldiers to win any fight, and to come home alive."

7th SC(T), through the 93rd and 106th Signal Brigades, two Theater Network Operations and Security Centers, and 78 NECs, provides email, telephone, Internet and other communication services, and IT security for more than two million U.S. Army and joint forces customers in the Continental U.S. and Western Hemisphere.

# New Program gives employees first shot at jobs

By Siobhan Carlile  
7th Signal Public Affairs

Enhance your career and gain experience through the 7th SC(T) Civilian Retention Program. When you register in the program, you may be considered for lateral transfers before positions are competitively announced. Your moving costs may also be paid.

“The Civilian Retention Program is a way for leaders to consider filling a position with one of our own within the 7th Signal Command,” said Tammy Thomas, who manages the program at the command headquarters. “Resumes uploaded on the civilian program website, allow managers to review internal applicants for available positions.”

The program can only be used for reassignments, not promotions. To access the CPR website go to:

[https://west.esps.disa.mil/NETCOM/sites/7th Signal/Civ\\_Reten\\_Prog/Pages/ Home.aspx](https://west.esps.disa.mil/NETCOM/sites/7th%20Signal/Civ_Reten_Prog/Pages/Home.aspx)

Click on the “Create a Civilian Retention Program Resume” icon in the upper right hand corner to upload your resume. Enter personal information in the listed fields.

To edit your resume, click on civilian retention resume on the left-hand column of the page and then click on the box next to your name. Click on edit item on the toolbar to edit your resume. Once you make changes, click save.

“It’s a user-friendly program that provides me another opportunity for job consideration,” said Maggie Harrell, a budget analyst at 7th SC(T) who used the program to upload her resume.

Management reserves the right to select from any qualified eligible source. Also, applicants should remember that placement of their resume and interest in consideration through use of this program does not generate a self-nomination for positions which are posted on Army’s Civilian Personnel On Line and/or USAJobs web sites.

If you wish to be considered for positions which are competitively announced, you must self-nominate to be considered for the position, including positions posted on the CPR website.

For more information or questions, contact Tammy Thomas, DSN 773-7814 (706) 787-7814 or Carmen Francis, DSN 773-7715 or (706) 787-7715.

## U.S. Army Fact Files: Weapon Systems: Abrams Tank

### Mission

Provide heavy armor superiority on the battlefield

### Entered Army Service

1980



### Description and Specifications

The Abrams tank closes with and destroys enemy forces on the integrated battlefield using mobility, firepower, and shock effect. There are three variants in service: M1, M1A1 and M1A2. The 120mm main gun on the M1A1 and M1A2, combined with the powerful 1,500 hp turbine engine and special armor, make the Abrams tank particularly suitable for attacking or defending against large concentrations of heavy armor forces on a highly lethal battlefield.

Features of the M1A1 modernization program include increased armor protection; suspension improvements; and a nuclear, biological and chemical (NBC) protection system that increases survivability in a contaminated environment. The M1A1D modification consists of an M1A1 with integrated appliqué computer and a far-target-designation capability.

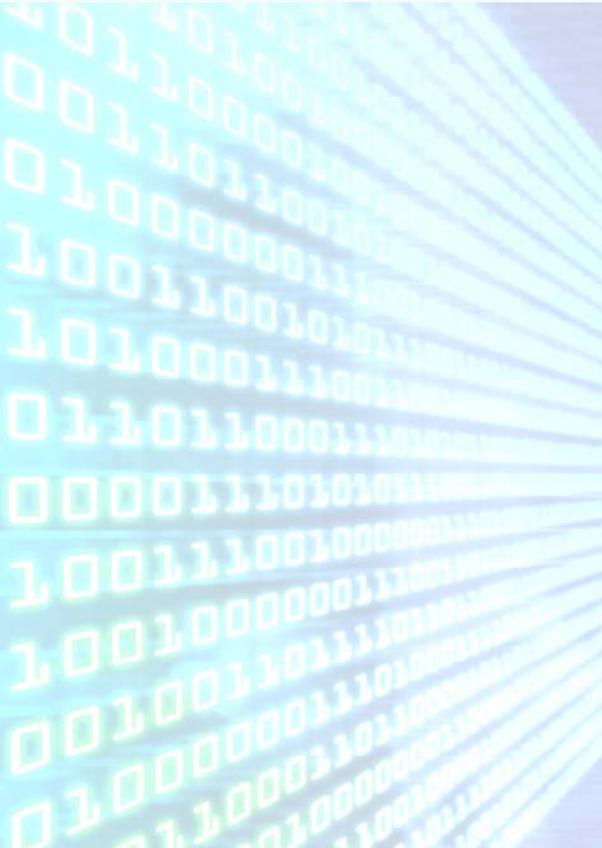
The M1A2 modernization program includes a commander’s independent thermal viewer, an improved commander’s weapon station, position navigation equipment, a distributed data and power architecture, an embedded diagnostic system and improved fire control systems.

The M1A2 System Enhancement Program (SEP) adds second-generation thermal sensors and a thermal management system. The SEP includes upgrades to processors/memory that enable the M1A2 to use The Army’s common command and control software, enabling the rapid transfer of digital situational data and overlays.

Abrams Tank Information				
	M1/IPM1	M1A1	M1A2	M1A2
<b>Length</b>	32.04 ft.	32.04 ft.	32.04 ft.	32.04 ft.
<b>Width</b>	12 ft.	12 ft.	12 ft.	12 ft.
<b>Height</b>	7.79 ft.	8 ft.	8 ft.	8 ft.
<b>Top Speed</b>	45 mph	41.5 mph	41.5 mph	42 mph
<b>Weight</b>	61.4/62.8 tons	67.6 tons	68.4 tons	69.5 tons
<b>Main Armament</b>	105mm	120mm	120mm	120mm
<b>Crew</b>	4	4	4	4
<b>Manufacturer</b>	General Dynamics (Sterling Heights, Mich.; Warren, Mich.; Muskegon, Mich.; Scranton, Pennsylvania; Lima, Ohio; Tallahassee, Fla.)			

# 'The Sheriff'

Dwayne Smith: Information Assurance Pro of Year



Dwayne Smith

By Neil R. Guillebeau  
7th SC(T) Public Affairs

Professional [*pruh-fesh-uh-nl*]

Noun

1. Person who is an expert at his or her work, a pro
2. Dwayne Smith — IA Pro of the Year

"You'll find his name in the dictionary if you look up the word professional," said Susan Caldwell, information assurance division chief at Network Enterprise Center, Redstone Arsenal, Ala. "Dwayne is a true pro, he knows his business, and customers request him by name."

Smith serves as the NEC's certification and accreditation manager and the deputy installation IA manager.

As if those responsibilities are not enough, he was the "go to" person for IA during the Base Closure and Realignment Commission process.

"Because of his tenacity, hard work and dedication to doing a good job, he was assigned by the IA division to be the BRAC lead for IA," said Terry Yancey, director, NEC-R.

Smith's solid reputation at the NEC is based upon the usual traits like hard work, dedication, attention to detail and excellence, and "lots of long hours on the job," but it is his true focus on the customer that stands out according to Yancey.

"He listens to the customers and what their needs are, and he takes ownership of every project as if he is the customer," he said. "That effort led to the nomination for the IA professional of the year from our customers for him."

Yancey believes Smith's recognition is well-deserved.

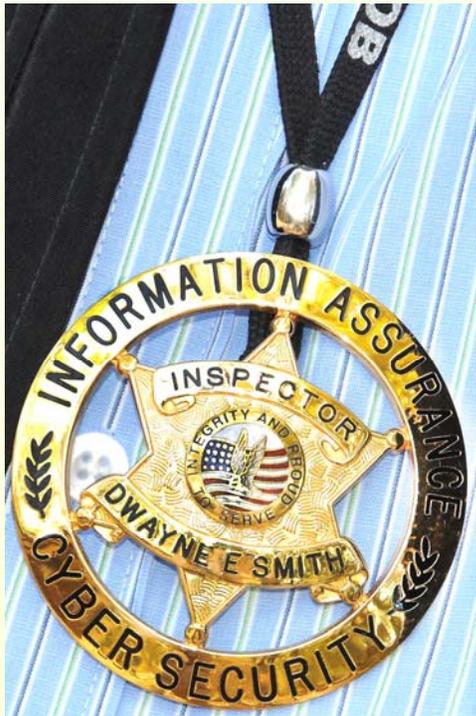
"The customers see the value, hard work and dedication of Dwayne Smith," he said.

### It's A Team Thing

Smith said he was surprised when he found out about the award, but he, without thought, did not relate it to himself as an "I" or "me" response when asked why he was selected for the award.

"We've accomplished so much in such a short time with IA," he said. "Our philosophy in IA is we're here to help, and we'll let the customer do whatever they want..."

See Sheriff, page 25



Photos by Neil R. Gullebeau

**Members of the Team** — Top photo (back row, left to right): A few of Smith's coworkers include Tina Moorer, Ron Hyatt, Melissa Tripp, Arlene Erskine, and (front row, left to right) Dwayne Smith, Susan Caldwell, Penny Yates and William Burfitt. Bottom photo (left to right): Dwayne Smith, Deborah Plunkett, and Curt Elrod discuss an ongoing NEC project.

# Fort Houston Network Enterprise Center earns key honor

By Siobhan Carlile  
7th SC(T) Public Affairs

Joint Base San Antonio Fort Sam Houston Network Enterprise Center was awarded the 2011 NEC of the Year Award (medium installation category) in the Continental U.S., at the August 2011 LandWarNet Conference in Tampa, Fla.

“I have always known that the personnel that make up this organization, past and present, are the best in the business and give a hundred percent at all times,” said Mario LaMaestra Jr., the NEC director.

“Winning this award is significant to me because it provides validation to my thoughts about the personnel in the Fort Sam Houston NEC as they continue to perform their duties and turn every challenge into an opportunity to excel,” he said.

Col. Chris Haigh, commander, 106th Signal Brigade, sighted some of the challenges the NEC faced such as manpower issues, the Base Closure and Realignment Commission which created both new growth and

moves on the installation, while supporting multiple mission partners and implementing the Thin Client pilot for U.S. Army Installation Management Command.

“On top of that, something you have done very well is taking care of the most important asset the Army has,” Haigh said.

Working on a joint base entails working with different mission partners that have their own unique requirements based on their own service component.

The NEC has been able to deliver services such as tailored images with service component applications, VTC Bridging, NIPRNet and

mission instead of seeing it as a roadblock or hurdle.”

They started calling him the IA cop and the cyber cop. A few customer relations managers cut out a fake badge, put NEC-R on it and stuck in on his cubicle. They told him he would have to wear it whenever they visited him.

Continuous joking ultimately led to the purchase of a real-looking, but fake



Official photo

**Award Presentation** — Lt. Gen Rhett Hernandez, commanding general, Army Cyber Command (center right), presents Mario LaMaestra, Joint Base San Antonio Fort Sam Houston Network Enterprise director (center left) with the 2011 Medium NEC of the Year Award. (From left) Command Sgt. Maj. Gerald Williams, command sergeant major, Network Enterprise Technology Command and Maj. Gen. Jennifer Napper, commanding general, NETCOM. (Right) Command Sgt. Maj. Roger Blackwood, command sergeant major, ARCYBER.

SIPRNet Thin Client, email and Blackberry service under the enterprise and capability to shred hard drives.

“None of this would have been possible without the

NEC personnel. They are the best in the information technology business that I have seen in almost 40 years of federal service,” said LaMaestra.

## Sheriff (from page 23)

But ‘the sheriff’ has a caveat: “...as long as it’s within the regulations” and “you do the right thing.” Sounds straightforward, fair enough.

So, how did he become “the sheriff” and get a badge?

“The badge was a joke,” he said. “I had to visit all the tenant commands to ensure everyone understood how to apply IA to accomplish the

badge. All in fun according to Smith.

Do not let his kind, laid-back, friendly and gentle demeanor lull you into a false sense of security. After all, he is “the” - *pruh-fesh-uh-nl*. Remember the definition?

1. Expert, a pro
2. Dwayne Smith

Here is a bit of intelligence about Smith. For those who do not want to take “the sher-

iff” seriously, he served for 23 years in the Army.

Low key stuff. Yep, EOD (Explosive Ordnance Disposal) - the bomb squad, demolition, things that go boom in the night. Gentle stuff like that.

IA compliance is a top shelf requirement of Army leadership. “The sheriff” is helping to ensure the integrity of the Army network at NEC-R.

# Fort Monroe NEC garners technology awards

By Siobhan Carlile  
7th SC(T) Public Affairs

The Fort Monroe, Va., Network Enterprise Center team received the 2011 NEC of the Year Award (small installation category) in the Continental U.S. for the second consecutive year.

The award was presented in August 2011 during the LandWarNet Conference awards ceremony in Tampa, Fla. The small category award distinction refers to a NEC with up to 3,999 customer computer accounts.

“This organization has won this recognition in the face of BRAC [Base Closure and Realignment Commission] consistently, said Col. Anthony Reyes, former garrison commander, Fort Monroe. “This award is hard enough to win just doing day to day business at any Army installation. For my team to be able to do this while transferring services to another installation for a four star headquarters, it speaks to the professionalism and expertise of every member of the Fort Monroe NEC team.”

Fort Monroe and the NEC closed last year as a result of the BRAC process.

The Monroe NEC also earned theater and regional awards: the 7th SC(T) NEC of the Year 2011 (small category), and the 93rd Signal Brigade NEC of the Year 2011 (one of three brigades that make up 7th SC(T)).

#### Four-star support

“I am very proud of the NEC staff and the performance levels they achieved and maintained throughout the entire BRAC closure,” said Boyd Greever, former director, NEC Monroe. “The group of dedicated IT professionals maintained four-star support to TRADOC [U.S. Army Training and Doctrine Command] as we continually had to adjust and stretch to meet our service level agreements while dealing with personnel losses and finding jobs for those who needed them due to BRAC.”

NEC jobs at the garrison were eliminated, resulting in continuous turnover during the past 12 months Fort Monroe was open.

Greever said several former NEC employees are now assigned to the 93rd Signal Brigade and other Army units.

Rob DeMara, former service management division chief and current information technology lead for the caretaker team at Fort Monroe, was the principle author for the NEC of the Year nomination submission.

“Rob is the NEC story teller and did a terrific job documenting the process,” Greever said.

Judging criteria for the CONUS small category award was based on how well the installation addressed specific goals. “Stories are easy to write when outcomes are so overwhelmingly positive,” said DeMara. “We were judged on our support for an enterprise end state, knowledge management, innovation in service and overcoming resource shortfalls, customer and mission focus, initiative, and how we treat people.”

Initiative and persistence always win and his staff has the ‘itch’ according to Greever.

“They’re curious and determined problem solvers who focus on how the IT enterprise can work for customers,” he said.

The NEC implemented touch-less solutions, established collaborative information exchange portals and maintained exceptional day-to-day operations according to Greever.

“We kept our network and information secure, while ensuring IT complemented our customers’ day-to-day missions,” he said. “They also engineered the IT migration for TRADOC headquarters and IMCOM [U.S. Army Installation



Management Command] Northeast from Fort Monroe to Fort Eustis.”

They decoupled the IT migration from the physical move by implementing a touchless solution for moving accounts, data and services from Fort Monroe to Fort Eustis before the people moved, which made the physical move plug and play and significantly reduced operational risk according to Greever.

Further, the NEC continued to share what they’ve learned with other installations that needed help including Forts Lee, Monmouth, Belvoir, Eustis, Stewart and others.

“Success without sharing is failure. We have an obligation to ‘pass it on,’ so this was truly an unselfish display of service to the Army and its IT enterprise,” said Greever. “During the waning days prior to Fort Monroe’s closure, one would possibly expect deterioration in performance, but our folks were at their best when circumstances were the hardest,” he said.

# MILITARY PROFILE

## Sgt. Jenson Mariur

**Years of Military Service:** Six

**Branch:** Army

**Hometown:** The Republic of Palau, located in the Pacific Ocean

**Family:** A brother is in the Army deployed to Iraq, a sister in the Navy, parents in Palau

**Job Title:** Alternate Information Assurance Security Officer

**Career Field:** Information Systems Operator Maintainer

**7th Signal Organization:** 514th Signal Company, 302nd Signal Battalion, 21st Signal Brigade

**Enjoyment:** Plays volleyball, swims, hikes

**Quotable:** “The IA training reminds the users of the hazards of becoming complacent. It reminds users of the risks to the system.”

- Sgt. Jenson Mariur -

Sgt. Jenson Mariur was recently selected as Information Assurance Professional of the Year at the 7th SC(T) level. He works as one of four members of the 514th Signal Company Network Enterprise Center Team, managing 185 systems.

“Sgt. Mariur’s customer service skills are unparalleled,” said Maj. Kevin Garfield, company commander, 514th SC. “He is willing to help anyone at anytime, and he doesn’t hesitate to come into work during very later hours of the night to support the 24/7 mission requirements of the SATCOM station, and still maintains a very pleasant disposition.”

His most notable achievements were to rebuild the configuration of the firewall, Cisco adaptive security appliance, Cisco 3800 Router and Cisco 3750G Switch to ensure they were in compliance with the Defense Information Systems Agency Security Implementation Guide accreditation requirements.

He also streamlined the in-processing of new personnel by including their enrollment in the Army Training and Certification Tracking System, uploading their user policies and their IA awareness exam through the AKO portal.

Mariur provided oversight for personnel to complete mission essential IA requirements resulting in zero IA incidents.



Photos by Siobhan Carlile

IA Professional of the Year — Brig. Gen. LaWarren Patterson, commanding general, 7th SC(T) (left) presents Mariur (right) with a commander's coin to recognize his selection as 7th SC(T) IA professional of the year.

# CIVILIAN PROFILE

## David Racca

**Years In Government Service:** Eight

**Years of Military Service:** 24

**Branch:** Army

**Hometown:** Watsonville, Calif.

**Family:** Married with grown children

**Job Title:** Company Supply Officer

**Career Field:** Logistician

**7th Signal Organization:** 514th Signal Company, 302nd Signal Battalion, 21st Signal Brigade

**Enjoyment:** Spending time with his family

**Quotable:** "People don't realize what goes into it [the supply chain]. It's second nature to us, we track everything on the base."

- David Racca -



Photos by Siobhan Carlile

**Special Recognition** — Brig. Gen. LaWarren Patterson (above left) presents David Racca with a commander's coin for excellence in recognition of his work in the supply section of the 514th Signal Company. The supply section earned the Supply Excellence Award at the NETCOM level. The award recognizes a high level of logistical readiness and supply effectiveness. David Racca (below center) helps prepare camouflage nets for storage.



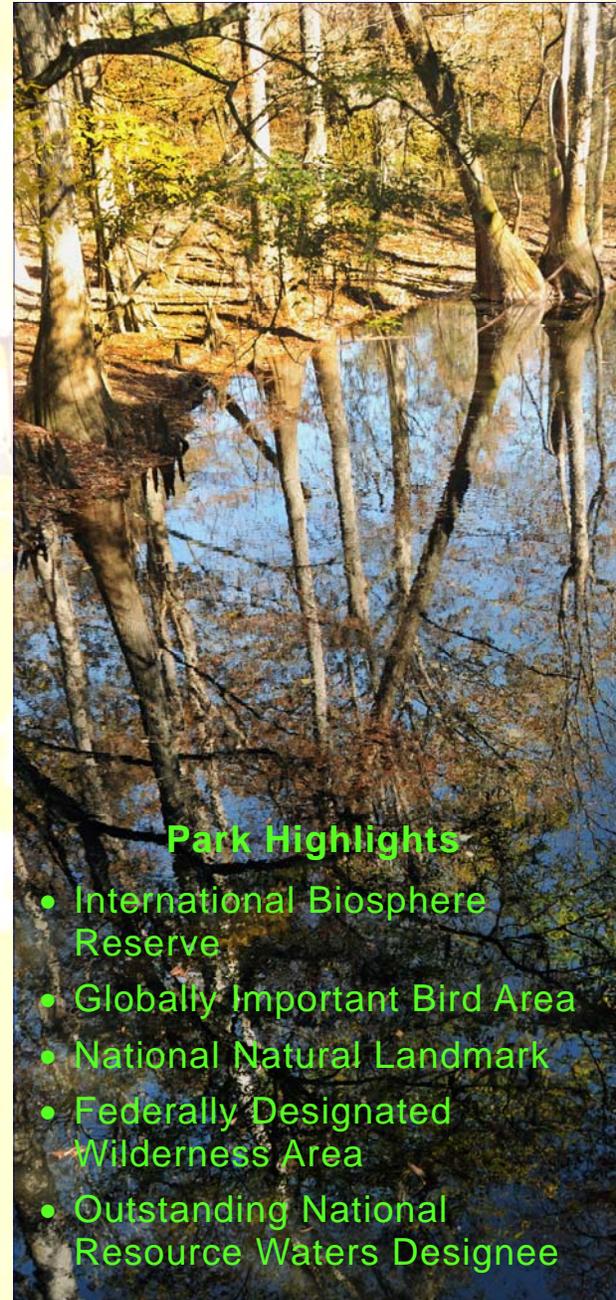
# OFF THE BEATEN PATH

## Congaree National Park South Carolina

**A** short drive away from the gates of every camp, post or station, a day trip of 90 miles or less, special places for fun, action or serenity await to help you keep the balance of life. Let's hit the road!

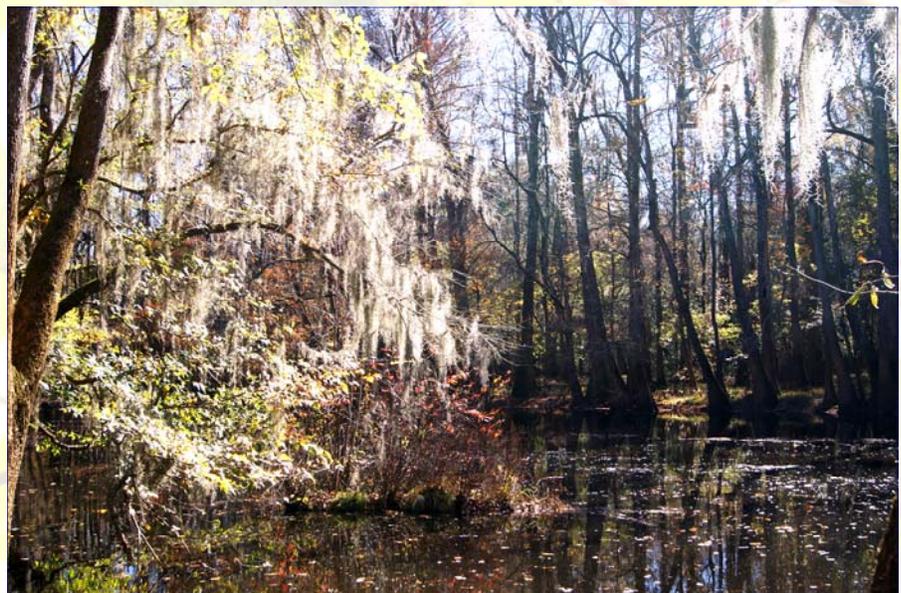
Congaree National Park, a mere 20 miles from Fort Jackson, S.C., is such a place. This 27,000 acre reserve reveals in splendor the largest remnant of old-growth floodplain forest on the continent. Champion trees of towering heights, expansive wilderness and astounding bio-diversity await you; it's an internationally recognized treasure.

You know it's time to take a knee, to take a break. Go for it! Find a place you want to be — like Congaree — or along any road or trail where you can seek your peace of mind — **Off the Beaten Path!**



### Park Highlights

- International Biosphere Reserve
- Globally Important Bird Area
- National Natural Landmark
- Federally Designated Wilderness Area
- Outstanding National Resource Waters Designee



By Neil R. Guillebeau &  
Siobhan Carlike