

# THE UPDATER

VOLUME 2, ISSUE 7      OCTOBER 2012

## SURVIVOR OUTREACH SERVICES RIBBON CUTTING CEREMONY

On Saturday, 29 September 2012, the Survivor Outreach Services (SOS) officially opened their new location, Building 131, with a ribbon cutting ceremony. Mr. Frank Blakely, ASA Manager, provided the opening remarks. The Keynote Speaker was Ms. Mary Aguirre, a Gold Star Mother, who spoke about her experiences as a Survivor. MG McQueen from US Army North, provided the closing remarks before the ribbon cutting. The ceremony was well attended and the audience enjoyed the audio/visual Fallen Heroes presentation.

A new addition to the SOS building is the Fallen Heroes Room of Remembrance, which includes four seating areas with televisions for Survivors to view their Fallen Heroes on screen. It's a place for Gold Star Families to go and relax or grieve together or privately. The new SOS building also includes a Serenity Room where a family can have a peaceful moment to quietly reflect on their loss without everyone around.



From left to right: Mr. Bill Byrd, Mr. James Stokes, Mr. Frank Blakely, Ms. Debbie Agnew, MG McQueen, Ms. Marlene Nash

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In addition to the ribbon cutting ceremony, the Army Soldier Show conducted a special presentation just for the SOS attendees. The Gold Star Families really enjoyed and appreciated the show.

There were several people who stopped by just to visit, and the SOS staff is hoping that the new building will make a difference in folks coming to SOS. They hope that Gold Star Families understand that this new building reinforces the Army's commitment to Survivors.

In the administrative area of SOS, there is a conference room and small kitchen that can be used by Survivors. The SOS staff is looking forward to conducting another successful event to honor Gold Star Mothers and Family's next year, hopefully in conjunction with IMCOM and Army North.



## LEADING THE WAY IN THE ASA!

### ASA HQ FLAGS



The ASA Headquarters, Building 2001, was recently able to purchase and mount the American and Texas flags. Mr. Blakely, ASA Manager, and Mr. Mathews, ASA Deputy, were on hand to post the colors for the very first time!

Watching from the background is Ms. Lourdes Gonzalez, Resource Management Officer, Mr. Michael Simpson, Budget Analyst, and Mr. Brad Barrett, Anti-Terrorism Officer.

## CLAIMS OFFICE, OFFICE OF THE STAFF JUDGE ADVOCATE

The ASA Claims Office received the 2011 Excellence in Claims award from the Judge Advocate General's Corps. The Judge Advocate General's Award for Excellence in Claims is an annual award designed to recognize outstanding field claims offices. Initiated as a competitive award in 1998, the award is an important measure of excellence for all Army claims offices. The Award for Excellence in Claims is an ideal way for staff judge advocates and other legal leaders to assess their claims operations. Even if an office does not win the award, the application process enables the office to assess its strengths and weaknesses.



From L to R: MG Davis (ARNORTH), CPT Dustin Myrie, Ms. Nelda Racca, and Ms. Sharon Hardeman. Not pictured: Ms. Essie Calvert and Ms. Barbara Deleon.

## MR. MICHAEL MATHEWS, DEPUTY

SOURCE: THE NEWSLEADER DATED 6 SEPTEMBER 12



Mr. Michael Mathews, Deputy Manager with Army Support Activity, presents his issues during the 502d Mission Support Group Customer Workshop at the Region 20 Conference Center August 19. The first of its kind workshop covered base operations support from each of the functional squadrons, support agreements as well as the reimbursement process. Approximately 150 military and civilians representing unit and organizational resource managers, planners, and others who participate in the Inter-Service Support Agreement and/or Base Operations Support processes, attended.

## SUICIDE PREVENTION STAND DOWN DAY

On 27 September 2012, the Army mandated a Suicide Prevention Stand Down Day. The ASA participated by conducting various events, such as the "Town Hall" at the Battle Command Training Center where Mr. Blakely provided words of wisdom and assured all of the employees that they would not be penalized for seeking behavioral health services. There was good discussion on how to reduce the stigma associated with asking for help, as well as other topics relating to suicide prevention. The employees present watched a couple of videos detailing what survivors endure after losing a loved one, and a short news piece where a person who survived his suicide attempt spoke about what made him change his mind and how he survived. The movie "Stop Loss" was watched by much of the ASA as an end to the day.

## FAREWELL...

### MS. CYNTHIA PLUEGER, ARMY CONTINUING EDUCATION SYSTEM



Ms. Cynthia Plueger has been an invaluable resource to the Fort Sam Houston Education Center since her arrival in July 2011. Her position has been as an Education Technician and Counselor while carrying other duties such as collaborating on special events and working with area colleges to coordinate an education fair at the SFAC. Ms. Plueger briefed Soldiers on their VA Benefits on a weekly basis and has served over 1,600 Service Members and their Families in the attainment of education goals and career counseling. She has worked diligently with Service Members who utilize tuition assistance, created accounts and provided in- and out-processing services. She has successfully resolved 240 help desk cases through the GoArmyEd portal. Although she will be leaving the education center, she will maintain a connection to our community. Ms. Plueger leaves the Fort Sam Houston Education Center to join Excelsior College as their newest Military Liaison. She will continue to serve Fort Sam Houston and the additional military installations in the San Antonio area.

## DIVISION SPOTLIGHT: INFORMATION TECHNOLOGY

### SOURCE: MR. CURTIS BLUEITT, INFORMATION TECHNOLOGY

The Information Technology (IT) division consists of Mr. Curtis Blueitt, IT Specialist, and is located in Building 2001, first floor, within the Army Support Activity (ASA) Headquarters. Office Hours are 0630 – 1630 Monday – Thursday and 0630 – 1530 every other Friday.

The IT division provides the following services to the ASA:

**Computer Networking** – Initiates request to obtain network and email user accounts. Loads computer systems with the proper images and updates required to connect to the



Fort Sam Houston network. Configures user profiles to include Microsoft Outlook email setup, printer setup, and various software installs. Upon notification, troubleshoots and corrects network connectivity and service denial issues. Validates user hardware requests to ensure equipment is approved for use on Fort Sam Houston network and whether request will fully meet user's requirement.

**Telephone Control Officer** – Manages ASA user telephone services including blackberry and cell phone use. Submits requests to Network Enterprise Center to establish new telephone connectivity, service enhancements, and loss of service problems. Validates monthly cellular use to ensure program compliance and to identify abuse and/or misuse.



**Web Master** – Manages day-to-day operations of the ASA website to include posting requested updates, resolving compatibility issues, and ensuring accuracy of posted information.

The IT mission is to provide a one stop shop for all computer related needs and to resolve service interruptions that may cause an extended period of downtime. The preferred method of requesting assistance is through the on-line work order system. This method allows for the compilation of information which can be used to identify a potential problem before it can degrade or interrupt service. It is recommended that any type of total work stoppage be called in to 295-0146 or 363-7779.

Never think that a problem is too small to report. If it hinders your production, it needs to be reported! Through your system awareness and vigilance, the IT Division can respond in a prompt manner to allow you uninterrupted access to resources to support our Warfighters, co-workers, and ASA family.

## OCTOBER TRAINING: THREAT AWARENESS AND REPORTING PROGRAM (TARP)

October Training is TARP. This training MUST be received through a briefing, unless working shift work. Shift workers will receive separate instructions from their Training POC. The opportunities to attend TARP training are as follows:

3 Oct—CAC Sign in from 0930-0955, Class from 1000-1100, Wood Auditorium

9 Oct—Sign in starts at 0830, Class from 0900-1000, Bldg 4013, BCTC

25 Oct—Sign in starts at 1300, Class from 1330-1430, Bldg 4013, BCTC

7 Nov—CAC sign in from 0930-0955, Class from 1000-1100, Blesse Auditorium

Please plan on attending one of the above classes.

## WHAT'S FOR LUNCH?

SOURCE: MS. ANNIE ZUNIGA, ADMINISTRATIVE ASSISTANT

**Cachito de Mexico**  
**3714 Broadway Street**  
**San Antonio, TX 78209**  
**(210) 822-2226**

Cachito de Mexico is a family-owned restaurant with traditional food from Mexico. It is located 1.6 miles from Fort Sam Houston. Happy hour is every day from 4-7 pm. It opens 7 days a week at 6 am every morning. Log into the Cachito de Mexico web site to see the menu:

<http://www.cachitodemexico.net/>



## ASA AWARDS CEREMONY

SOURCE: MR. JUAN CALDERON, AWARDS COORDINATOR



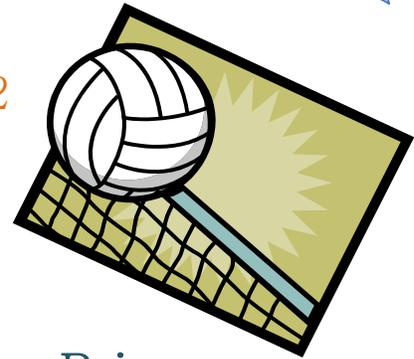
The ASA Awards Ceremony is scheduled for 24 October at 1430, at the Soldier and Family Assistance Center. Please nominate a peer for the Accomplishment Award or an employee for Employee of the Quarter! Awards nominations are due to Juan Calderon by 2 October.

Please plan on attending the Awards Ceremony to support the Army Support Activity!

# 2012 ASA ORG DAY



DATE: 12 October 12  
LOCATION: Salado Creek  
TIME: 1100-1500  
TICKETS: \$8/person



## Schedule of Activities

Bring your own lawn chair!

1100 – Opening Remarks

1105-1145 – Food served\*\*

1145 – 1430 Games and activities (golf chipping, horseshoes, volleyball, Name That Tune, cards, dominoes, BUNCO, DJ, etc.)



1430-1445 – Final door prizes, winners for horseshoes and golf chipping, closing remarks

1445-1500 – Clean Up



**ALCOHOL :** Employees are allowed to bring limited amounts of alcoholic beverages to this event. To encourage safe participation in the day's activities, employees shall not bring or consume more than two alcoholic beverages during the course of the day. By two alcoholic beverages, we mean two 12-ounce cans of beer or equivalent amounts of other alcoholic beverages. Although we should all be vigilant to ensure the day is injury and incident-free, employees bear personal responsibility for their own safe consumption of any alcoholic beverages.



\*\*MUST have ticket to be served food

## SAFETY STEVE'S WORDS OF WISDOM

SOURCE: MR. STEVE GONZALEZ, RANGE SAFETY OFFICER

It's autumn in South Texas... ok I am reaching! However, the days are getting cooler and shorter, and children return to school – which means drivers need to be cautious and follow posted speeds in school zones. With autumn also comes Halloween and all the trick or treat-ers. If you have children that will participate in trick or treating be sure to affix reflective tape to costumes and carry flashlights to warn motorists. Be sure that none of your child's costume impairs their ability to walk or see normally – like long hems or masks. Check for tripping hazards and clear paths to your door way if you plan on giving treats. If you decorate with electric decorations make sure wires are in good working order. If you use Jack-O-Lanterns with candles, clear the area of fire hazards. These are easy autumn safety practices and precautions that will keep your family safe as they enjoy the great fall weather.



**House Fire Safety** With the cooler weather comes an increased danger of home fires. It's time to get chimneys cleaned, furnaces and heating systems serviced and propane tanks filled and inspected by professionals.

On Sunday 4 November 2012 at 2:00 AM it will be time to set your clocks back for Daylight Savings Time. This is also a great time to change batteries in carbon monoxide detectors and smoke detectors.

**Vehicle Safety** With the coming change in weather it's also a good time to conduct vehicle maintenance checks. This includes inspecting windshield wipers, tires, spare tires and tire changing equipment, and reflectors. Bexar County entrance and exit ramps are notorious for flooding during and after rain showers so be knowledgeable on preventive measures for hydroplaning. Department of Transportation Safety has published information on conditions for hydroplaning, speed 45 miles per hour, tire pressure, weight of vehicle are all contributing factors to hydroplaning. Remind younger drivers not to use cruise control during rainy weather.



**Fire Arms and Hunting Safety** Treat all weapons as if they are loaded. You must following manufactures instructions on how to properly clear and clean your personally owned fire arms. The news is full of stories of accidental discharge due to improper handling or clearing. Some of these incidents have ended in death or injury of the individual or their family members. If you plan on hunting, be sure to scout areas that you will be hunting. Check areas where hunting stands or platforms will be set up. Wear proper safety equipment, inspect fall protection equipment harness, wear blaze orange hats or vest if required. There are many other resources that will assist you in having a safe and enjoyable fall season at the following Army Safety Center website. <https://safety.army.mil/>



## CAMP BULLIS LIVE FIRE SHOOT HOUSE

SOURCE: MS. TONIA ROBERTSON, TRAINING, EDUCATION, AND SECURITY



The Camp Bullis Live Fire Shoot House provides a realistic live fire 360 degrees training complex for all active duty, reserve, National Guard, and law enforcement units. The Live Fire Shoot House consists of eight rooms that contain realistic state of the art targetry and audio and visual capabilities to assist team, squad, platoon and company level room clearing operations. Major feedback tool that the Live Fire Shoot House provides is on-site recording capabilities that assist units in their war fighting skills and on-site after action reviews (AAR). The Shoot House provides an excellent tool for

all tenant and deploying units to prepare for combat operations. Units have been creative in using the Live Fire Shoot House in conjunction with airborne and convoy operations as a final live-fire objective in their training missions. Units must meet all training milestones listed in Camp Bullis Training Site Regulation 350-1 in order to schedule live-fire training at the Shoot House.



To schedule the Live Fire Shoot House contact the Range Operations Officer, Mr. Vincent S. Yuille at 210-295-7732.

### PICK of the MONTH

**The staff at Army Continuing Education System is our "ICEpick" for the month of September! Comments from customers say they are knowledgeable, friendly, and helpful!**

**Congratulations ACES Staff!**

**Who will be our "ICEpick" of the month for October?**



[http://ice.disa.mil/index.cfm?fa=site&site\\_id=450&dep=DoD](http://ice.disa.mil/index.cfm?fa=site&site_id=450&dep=DoD)



# AROUND THE INSTALLATION



## Joint Base San Antonio ARMED FORCES ACTION PLAN

*Issue Submission Deadline 19 Oct 2012*

### AFAP Issues for Consideration/Resolution

*(List only one issue per page, please.)*



**Issue:** (What is the problem and why is it a problem?) Please provide details!

Light blue lined area for writing the issue details.

**Recommendation:** (How can the issue be fixed?) BE SPECIFIC!

Light blue lined area for writing the recommendation.

**Name, Phone Number, and Email:** (Optional, used to contact you for clarification purposes and to provide feedback only).

Light blue area for writing name, phone number, and email.

**Please check your branch of service to ensure proper routing:**

- Army
- Air Force
- Navy
- Marine
- National Guard
- Reservist

**NOTE:** If the issue can be resolved locally, it will be forwarded to the local service provider. If not, it will be included in the 2012 JBSA AFAP conference for review and prioritization. Issues can be submitted by email at [jbsa.afap@gmail.com](mailto:jbsa.afap@gmail.com); by fax (210) 221-2040, in an AFAP Issue Submission Box located throughout the local installations; or dropped off at the W&FR, Roadrunner Community Center, Bldg 2797, Stanley Road, Fort Sam Houston; Lackland A&FRC, 2160 Kenly Ave, Bldg 1249; or Randolph A&FRC, 555 F Street West, Bldg 693.



**"Inspire Change...  
One Voice at a Time"**



Scan code to submit an issue using a mobile device.



# SPECIAL OLYMPICS

## REQUEST FOR BUDDIES AND VOLUNTEERS



The EFMP is looking for Olympic Buddy volunteers and Event facilitators for our Joint Base San Antonio Special Olympics.



### BUDDIES

Olympian must be military affiliated and have either a 504 plan, Individualized Education Plan (IEP) or enrolled in the EFMP. Olympians must be between the ages of 7-18 years.

**Buddies will be commit to three (3) specific sessions:**

*\*There will be a training time, TBD.*

- Morgan's Wonderland Event - Saturday October 13
- Special Olympic Bowling
- Special Olympics Day - November 3

### BOWLING

**Friday October 26**  
Randolph AFB Bowling Center  
Check-in: 5 pm  
Start time: 5:30 pm

**Saturday October 27**  
Lackland AFB Bowling Center  
Check-in: 1 pm  
Start Time: 1:30 pm

**Tuesday October 30**  
Fort Sam Houston Bowling Center  
Check-in: 5 pm  
Start Time: 5:30 pm

### Track and Field

**Saturday November 3**  
Fort Sam Houston Johnson Track  
Check-in: 8:30-9:30 am  
Start time: 9:45 am

### VOLUNTEERS

Volunteers will be assigned specific roles during Special Olympics and may be facilitating event lanes and events.

- Volunteer time will be from 8:30 am - 1 pm on event day
- Orientation will be provided on Thursday November 1 from 3 - 4 pm at the Roadrunner Community Center, Training Room 1

**For more information, contact the EFMP Office (210) 221-2962**

**Online registration:**

**Volunteer**

<http://bit.ly/Volunteers2012>

**Buddies**

<http://bit.ly/Buddy2012>





# October 2012



## MICROSOFT OFFICE 2007 CLASSES

are held at the Warfighter and Family Readiness (ACS) Computer Lab  
@ 3060 Stanley Road, Building 2797

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2 Word Level 1	3	4 Excel Level 1	5	6 
7	8  Columbus Day	9 Word Level 2	10 Power Point Level 1	11 Excel Level 2	12	13
14	15	16 Word Level 3	17 PowerPoint Level 2	18 Excel Level 3	19	20
Class Timings (0800 - 1200)				To register - call 221-2705 or email <a href="mailto:Jennifer.m.lobo.ctr@mail.mil">Jennifer.m.lobo.ctr@mail.mil</a>		
28 	29	30 Access Level 1	31 Access Level 2			



# October 2012



### Warfighter & Family Readiness

### Mobilization & Deployment

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3 Unit Family Readiness Training, 1000 to 1100 Virtual Family Readiness Training, 1500 to 1530	4 FRG Leader's/FRSA Forum, 1730 to 1900	5	6 
7	8  Happy Columbus Day	9 CARE Team Training, 1500 to 1500	10	11 Post Deployment Planning Training, 0900 to 1100	12 	
14	15	16 Battlement (pre) Training for Families, 1000 to 1200	17	18 Key Caller Training, 0900 to 1500	19 FRSA/FRG Forum, 1130 to 1430	20
<p>Classes are open to all ID Card Holders.</p> <p>All classes are held at the Roadrunner Community Center, Building 2797, 3060 Stanley Road</p>		23 Pre-Deployment Planning Training, 0900 to 1500	24 Unit Trauma Training, 0900 to 1400		<p>To register or for more information, call 221-1829 or 221-0946 or e-mail <a href="mailto:samh.acs.mob.deploy@conus.army.mil">samh.acs.mob.deploy@conus.army.mil</a></p>	
		30 FRG Leadership Academy, Day 1 0800 to 1600	31 FRG Leadership Academy, Day 2 0800 to 1600			
		<h2>Happy Halloween!</h2>				

**7TH ANNUAL**  
**RAMBLER120**  
**TEAM  CHALLENGE**



**October 20**  
**Gates open at 6 a.m.**

**Joint Base San Antonio Recreation Park at Canyon Lake**

**22 - Mile Bike Ride**  
**6 - Mile Run**  
**2 - Mile Rafting Trip**  
**Plus Mystery Event**

**SIGN UP EARLY, BUT NLT OCTOBER 5**

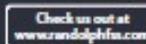
**COST IS \$100 FOR XTREME TEAMS (4-PEOPLE) OR \$150 FOR RELAY TEAMS (5-8 PEOPLE)**

**THREE CATEGORIES: ALL MALE, ALL FEMALE, COED**

**Eligibility: Federal government employees, 18 and older. Minors 16-17 can participate with a parent or guardian. One non-federal employee is permitted per team.**

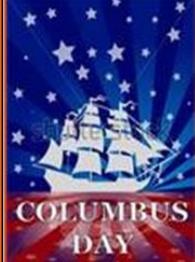
**DOWNLOAD ENTRY FORM AT [WWW.RANDOLPHFSS.COM](http://WWW.RANDOLPHFSS.COM) OR PICK UP ON JBSA-RANDOLPH AT ITT, BLDG. 897 OR THE RAMBLER FITNESS CENTER, BLDG. 999**

**FOR MORE INFO, CONTACT STEVE KNECHTEL AT 210-267-7358 OR [STEPHEN.KNECHTEL.1@US.AF.MIL](mailto:STEPHEN.KNECHTEL.1@US.AF.MIL)**



No federal endorsement of sponsors intended.

**Warfighter and Family Readiness**  
**Family Life Program**  
**October 2012**

Sun	Mon	Tue	Wed	Thu	Fri	Sat		
	<b>1 Army Pride</b> 0730 to 1500 Infant Massage #4 1000 to 1130 LAFB Women Encouraging Women 1100 to 1200	<b>2 H.U.G.S.</b> 0900 to 1100 B.E.A.M.S. am # 1 1100 to 1230	<b>3 Couples Enrichment #1,</b> 1100 to 1300 ScreamFree Parenting #4 1830 to 2000	<b>4 ScreamFree Parenting #1</b> 0900 to 1100 RAFB ScreamFree Marriage #1 1300 to 1500 RAFB	<b>5 Man of the House</b> 1200 to 1300	<b>6 BOO!</b> 		
<p style="text-align: center;"><u>Family Life Programs</u></p> <p>221-0349 221-2418</p> <p style="text-align: center;">Couple's Enhancement</p> <p style="text-align: center;">New Parenting Classes</p> <p style="text-align: center;">Parenting Programs</p> <p style="text-align: center;">Stress/ Anger Classes</p> <p style="text-align: center;">Classes are held at several locations and bases, please see reverse.</p>		<b>9 H.U.G.S.</b> 0900 to 1100 B.E.A.M.S. am # 2 1100 to 1230	<b>10 Bringing Baby Home #1,</b> 0900 to 1300 Couples Enrichment #2, 1100 to 1300 ScreamFree Parenting #5 1830 to 2000	<b>11 ScreamFree Parenting #2</b> 0900 to 1100 RAFB ScreamFree Marriage #2 1300 to 1500 RAFB	<p>For more information and to register for classes, call 221-0349 or 221-2418 or visit the website at <a href="http://www.fortsamhoustonmwr.com/calendar">www.fortsamhoustonmwr.com/calendar</a>.</p> <p>Classes are open to all Military, their Family members and DoD Civilian ID cardholders. Family Life Program Classes available to the Units by request. The Family Life Program facilitates the Mandatory Army Domestic Violence &amp; Child Abuse Training. AR-608-18. Call to schedule training.</p>			
	<b>15 Positive Parenting #1</b> 1200 to 1400	<b>16 H.U.G.S.</b> 0900 to 1100 B.E.A.M.S. am # 3 1100 to 1230	<b>17 Couples Enrichment #3,</b> 1100 to 1300 Children in the Middle #1 1330 to 1630 ScreamFree Parenting #6 1830 to 2000	<b>18 ScreamFree Parenting #3</b> 0900 to 1100, RAFB Stress Management 1100 to 1300 Safety Seat Clinic 1300 to 1500 ScreamFree Marriage #3 1300 to 1500 RAFB				
	<b>22 Positive Parenting #2</b> 1200 to 1400	<b>23 H.U.G.S.</b> 0900 to 1100 B.E.A.M.S. am # 4 1100 to 1230	<b>24 Bringing Baby Home #2,</b> 0900 to 1300 Children in the Middle #2 1330 to 1630	<b>25 ScreamFree Parenting #4</b> 0900 to 1100 RAFB ScreamFree Marriage #4 1300 to 1500 RAFB			<b>26</b>	
	<b>29 Positive Parenting #3</b> 1200 to 1400	<b>30 H.U.G.S.</b> 0900 to 1100 B.E.A.M.S. am # 5 1100 to 1230	<b>31 24/7 Dads</b> 1200 to 1400					



# MILITARY PARENTS: PARENTING ORDER LEGAL CLINICS

## JOINT BASE SAN ANTONIO - 2012

Do you have questions about paternity, child support or parenting time?  
Want to know where to get mediation or legal help?

### COME TO THIS **FREE** LEGAL INFORMATION CLINIC!

WHEN	WHERE
FRIDAY October 05 Time: 1130 - 1300	Airman & Family Readiness Center, Bldg. 1249, Alamo Rm. 2160 Kenly Ave., Lackland AFB 78234

### BRING ANY PRIOR COURT ORDERS WITH YOU.

**NOTE:** Military and family law attorneys, and representatives from the Attorney General's Office at this clinic will discuss common questions but cannot represent or give legal advice.

**QUESTIONS?** Call Legal Assistance Office at (210) 671-3363

Offered with support from:



ATTORNEY GENERAL OF TEXAS  
GREG ABBOTT  
CHILD SUPPORT DIVISION  
FAMILY INITIATIVES

**CHILD CARE:**  
Please do not  
bring children  
to this clinic.

**FSS** Warfighter Family Life Program present 

**FORT SAM HOUSTON  
CHILD SAFETY  
SEAT CLINIC**

18 Oct  
15 Nov  
13 Dec  
1 to 3 p.m.  
Fire Station, 3101 Schofield Road  
Building 3830



This program provides safety seat check-ups, installation education and recall checks. New car seats are provided **ONLY** if the current car seat is outdated or on the recall list. The clinic is open to Families with military ID cards and for children under 4 feet 9 inches, or 100 pounds. Expectant Families are encouraged to attend as well. Registration is required and the children must be present to be weighed and measured. **SEE IMPORTANT CRITERIA ON THE REVERSE SIDE OF THIS FLYER.**

This program meets the third Thursday of every month.  
For more information or to register,  
call 221-0349 or 221-9425.



**Fort Sam Houston Car Seat Replacement Guidelines:**

- We host a car seat inspection station. We replace car seats only if replacement is needed. Also, we welcome car seat checks! Even if the parent is not seeking a replacement seat, we are glad to lend assistance about car seat installation education.  
*Appointments should be maintained. It will be at the lead technician's discretion about whether to allow any additional inspections.*
- Car seats will only be replaced if the car seat the parent brings meets any one of the following:
  - Too old (older than six years)
  - Recalled
  - Unknown history
  - Car seat has been involved in a motor vehicle collision
  - Broken to where the seat is a definite hazard to the child*\*Parents will be asked to relinquish car seats that fall under these categories. If parents are unwilling to relinquish their car seats, no replacement seat will be provided.*
- People arriving with a "loaner" car seat may be asked to relinquish the seat if it meets the replacement criteria.
- A car seat will be replaced if the child is near or has surpassed the height and weight limits of the child safety seat he currently uses.  
*\*These parents can retain their car seat.*
- Expectant mothers, with no car seat, qualify for a convertible car seat, which can accommodate a baby weighing at least 5lbs and measuring at least 19 inches. Mothers must be at least 32 weeks pregnant before the car seat is provided. Parents should be advised to bring the vehicle where car seat will remain.  
  
If parent arrives with a new infant seat, parent will not be provided a convertible until baby nears the height and weight limit of their infant seat.
- Only one seat will be replaced per child. If the parents have additional seats in additional vehicles for the same child - those will not be replaced.
- This program is only for military families. This program does not cover family members who are not military personnel. This prohibits visiting family members from gaining a car seat.  
  
If applicable: Grandparents who have sole custody of the child will qualify for car seat replacement. Proof must be provided. Example, official custody letter. Grandparents who do not have sole custody of the child do not qualify.

**JOB FAIR JOB FAIR JOB FAIR**



Warfighter and Family Readiness  
Employment Readiness Program

**JOB FAIR**  
4 October 2012  
4 to 7 p.m.  
Roadrunner Community Center  
Building 2797

For more information, call  
Employment Readiness,  
221-0427 or 221-0516  
(For Active Duty Military, Retirees  
& Family Members as well as DOD  
civilian card holders)



**October 2012**

Oct 3 - 1100-1600 - 5 Years & up	
Oct 10 - 1100-1600 - 5 Years & up	Oct 12 - 1100-1600 - 18 Years & up
Oct 17 - 1100-1600 - 5 Years & up	Oct 19 - 1100-1600 - 18 Years & up
Oct 24 - 1100-1600 - 5 Years & up	Oct 26 - 1100-1600 - 5 Years & up
Oct 31 - 1100-1600 - 5 Years & up	



**GET  
YOUR  
FLU  
SHOT!**

Roadrunner  
Community  
Center  
Building 2797  
3060 Stanley Road  
Fort Sam Houston

210-221-2418  
210-221-2705

**November 2012**

Nov 7 - 0900-1600 - 5 Years & up	Nov 16 - 0900-1600 - 18 Years & up
Nov 21 - 0900-1600 - 5 Years & up	
Nov 28 - 0900-1600 - 5 Years & up	Nov 30 - 0900-1600 - 18 Years & up

FSS  Available to all Military ID cardholders, DOD employees and contractors

## Operation Rising Star Auditions 221-4016

Auditions are open for singers aspiring to compete in the 2012 Operation Rising Star Oct. 26, 7 p.m. at the Sam Houston Community Center, Bldg. 1395, Chaffee Rd. The contestants sing a capella in front of a three-judge panel, with the top five finalists, then singing with an accompaniment. The judges and the audience select second round winners. The prizes include: first place-\$500, second place-\$250 and third place-\$100. Judges select 12 finalists worldwide from a video of first place winners. The 2012 Operation Rising Star wins \$1,000 and a trip for two to Los Angeles for a professional recording studio experience, valuing \$18,000.

## Now Accepting Great Ideas 221-2336

Known as the community voice, the Armed Forces Action Plan (AFAP) offers service members, DoD civilians, retirees and family members an opportunity to submit ideas to improve Joint Base San Antonio at <http://bit.ly/AFAP12>. The deadline for submissions is Oct. 19.



**Old Dominion**  
UNIVERSITY

### Online Training + You = Success!

Looking for affordable, self-paced, online or on-site certificate programs that can train you for the latest, in-demand job skills? Old Dominion University's Executive Development Center in partnership with ProTrain is your solution! Online training offers flexible anytime, anywhere learning while on-site training offers cost savings and convenience. Take a look at what we have to offer and start training today! Go to <http://odu.theknowledgebase.org> today! For more information contact Ms. Erin Voirol at 757-303-2367 or [evoirol@protrainedu.org](mailto:evoirol@protrainedu.org).

## Save the Date—Oktoberfest 2012

### Wundervoll Tradition 221-1718

Oct. 12, 5-11 p.m. & Oct. 13, noon-11 p.m.  
MacArthur Parade Field

- Authentic German “Biergarten”
- Food booths and live entertainment
- Carnival rides and children’s activity tent
- Arts and crafts vendors
- Free parking and admission

## ASA BUCKET LIST

**SOURCE: Ms. STEPHANIE HARR, CONTRACT MANAGEMENT SUPPORT OFFICER**



### SOUTH TEXAS CORN MAIZE

Hwy 90 W (on the left-hand side), Hondo, TX  
22 September – 17 November 2012

A 7-Acre labyrinth of twists, turns, and dead ends carved into stalks of corn that are over your head. Most participants spend an average of about an hour to an hour and a half trying to maneuver through the corn. For more excitement and adventure try doing the maize at night, its phenomenal! Just be sure to bring a flashlight. This year's maize is created in honor of the Girls Scouts 100<sup>th</sup> birthday. And there is still plenty of fun things to do besides the corn maze – two “Corn Popper” bouncing pillows, a “cow” train, worm slides, classic hayride, corn cannons, a “spider” web for the tots to climb on, a big pumpkin patch, Boer Goats to feed and pet, plenty of hay to play on, and for those rare cold South Texas nights a campfire to warm your toes and hinnies. Be sure you bring extra spending money as they have food and of course there amazing kettle corn...you won't be able to leave without it!

Admission: Seniors (65+): \$8.00+tax; Adults (3-64) \$10.00+tax; Children 2 and under FREE. Corn cannon and barrel train \$1 Maize Money. <http://www.southtexasmaize.com/>

Hours of Operation: Friday 5 – 9 PM, Saturday: 10AM – 9PM, Sunday Noon – 5PM. Maze grounds close @10:30PM on Friday and Saturday Night and @6:30PM on Sunday Evenings.

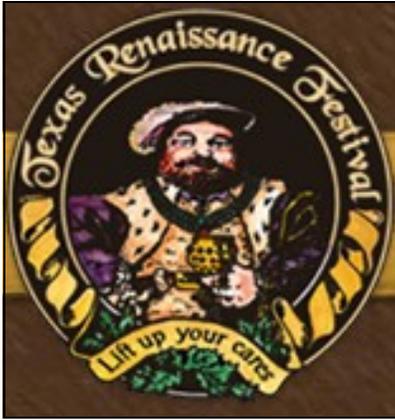
**WURSTFEST, LANDA PARK**  
120 Landa St.  
New Braunfels, TX 78130  
2 – 11 November 2012

This unique “Ten Day Salute to Sausage” celebration is set in the German-influenced Hill Country town of New Braunfels, Texas. Enjoy authentic food and beverages, arts and craft shows, dance contests, live music, and fine Alpine and Bavarian style entertainment.



Admission: Typically \$8 - \$10 to enter and includes access to all entertainment areas. Children 12 and under are always admitted FREE. For advance discount ticket purchase and special day discounts, call 830/625-9167 or 1-800-221-4369. <http://www.wurstfest.com/>

Hours of Operation: Open weekdays at 5PM; Saturdays and Sundays at 11AM. Closes Midnight on Thursday and Fridays; 10PM Sunday - Wednesday; 1AM on Saturday; 10PM on last Sunday.



**TEXAS RENAISSANCE FESTIVAL**  
**21778 FM 1774**  
**Todd Mission, Texas 77363**  
**800-458-3435**  
**6 October – 25 November 2012**

The Texas Renaissance Festival is the nation's largest, most acclaimed Renaissance fair. The enchanted 55-acre village comes to life as all of "Europe" comes to pay homage to the King and Queen. There are eight (8) uniquely themed weekends, so see which one appeals to you. There are hundreds of costumed performers showcased in over 200 daily performances. Meander along shaded cobblestone walkways, visit almost 400 "shoppes" overflowing with unique arts and crafts, and partake in delicious foods and beverages. There are games of skill that will thrill and amuse all. Revel in the sights, sounds, smells, tastes, and beauty of the authentically recreated 16th Century British village with lush landscaped grounds and vines. Your perfect day will end as you watch the Royal Fireworks burst over the Festival's lake.

Admission: Adults \$25, Children \$12. There are also special packages available on the website: <http://texrenfest.com/buy-tickets>. Also, check out GROUPON for reduced ticket costs.

Hours of Operation: Open to the public every Saturday, Sunday, and Thanksgiving Friday from 9AM – 8PM.

**OKTOBERFEST FREDERICKSBURG, MARKTPLATZ**  
**100 Block West Main Street, Fredericksburg, TX**  
**5 – 7 October 2012**



An annual, colorful festival set in the heart of the Texas Hill Country to celebrate Texas German heritage. Oktoberfest is a traditional community event that provides family entertainment featuring a dominos tournament, "Oompah" music, OkTUBAfest, Chicken Dance around the Square, etc. There is delicious authentic German fare to sample. There are plenty of booths with a variety of arts and crafts that are sure to tempt you. And let's not forget about the kids, a nice place for the children to play and have fun – Kinder Park. All this fun packed into one incredible weekend!

Admission: Adults \$6.00; children (6 – 12 years old) \$1.00; and Children under 6 FREE. 2-Day Adult Passes \$10.00, 3-Day Adult Passes \$15.00. <http://oktoberfestinfbg.com/>

Hours of Operation: Friday 6PM – Midnight; Saturday 10AM – Midnight; and Sunday 11AM – 6PM.

Food such as Bratwurst, Reubens, Potato Pancakes, etc. will be available for purchase.

Admission: Cost unknown

Hours of Operation: 5PM - Midnight

US Army Support Activity

Army Support Activity

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We Go Forward Together

## WHAT WOULD YOU LIKE TO SEE IN THE MONTHLY ASA UPDATER?

Some suggestions from other installation newsletters include:

Employee Spotlight

Recent CES Graduates

Recommended Reading Lists

Continuous Process Improve-  
ment

Scholarship Information/  
Education Information

Articles of Interest across the  
ASA

Resources Available

Question & Answer Area

Professional Development Op-

portunities

Hails and Farewells

Hiring Freeze or other actions  
affecting employees

Newcomers Orientation

Accomplishments from the ASA

These are only suggestions...we  
are always open to your con-  
structive feedback! Please let us  
know what you would want to  
see here...this is YOUR newslet-  
ter!

Send your comments to  
usarmy.jbsa.asa.mbx.headquarte-  
rs@mail.mil

## ARMY CIVILIAN CORPS CREED

I am an Army Civilian – a member of the Army Team

I am dedicated to our Army, our Soldiers and Civilians

I will always support the mission

I provide stability and continuity during war and peace

I support and defend the Constitution of the United States and consider it an honor to serve our Nation and our Army

I live the Army values of Loyalty, Duty, Respect, Selfless Service, Honor, Integrity, and Personal Courage

Fort Sam Houston, located in the heart of San Antonio, has been the home of many military accomplishments. It is the birth place of military aviation, was the largest Army post in the continental United States from 1910 until World War II, and now is home to the largest military medical training facility in the world. On October 1, 2010, Fort Sam Houston became a part of Joint Base San Antonio, the largest single DoD enterprise. With its creation, the Army Support Activity was also formed to uphold those functions that are Army in nature.

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