SURVIVOR
Outreach Services (SOS)

Survivor Outreach Services is an
ARMY FAMILY COVENANT COMMITMENT:
Keeping the Promise

We can help you
cope with your loss,
for as long as you desire.

OUR PURPOSE is to deliver on the Army's commitment to Families of the Fallen. Survivor Outreach Services (SOS) connects you with people who can help you cope with your loss.

Many times after you have lost a loved one, there are unresolved issues or questions that may surface months or years after the loss. The Army is dedicated to fulfilling the Family Covenant by providing support to Surviving Families for as long as they desire.

Survivor Outreach Services

SOS demonstrates the Army's commitment to Families of the Fallen by providing support and standardized services to Active, Reserve, and Army National Guard Families.

The Hall Family, Survivors since 2007.

SOS is a holistic and multi-agency approach to delivering these services by providing access at garrisons and communities closest to where Families live. Benefits Coordinators, Financial Counselors, and Support Coordinators are professionals available to deliver individualized support and attention to Survivors across the nation.

Our Mission

- Expand and improve services to Survivors
- Define roles and responsibilities for all agencies and all components
- Improve responsiveness and streamline the assistance process for Families
- Provide access to Benefits Coordinators, Financial Counselors and Support Coordinators locally, and Long Term Family Case Management

Benefits Coordinators

Benefits Coordinators will provide expertise on local, state and Federal benefits. They also work with Casualty Assistance Officers, providing the Surviving Family with assistance to understand and apply for their benefits.

Financial Counselors

Financial Counselors provide assistance to Surviving Families through investment and estate planning education. Financial counselors work closely with Benefits Coordinators, Army Long Term Family Case Management, and legal assistance to address the needs of Surviving Families.

The Alexander Family, Survivors since 2005.

Support Coordinators

Support Coordinators function as the long term support personnel for Survivors. Support Coordinators facilitate support groups, provide life skills education, and connect Survivors with counseling resources. These Coordinators work closely with Benefits Coordinators, Casualty Assistance Officers, and Army Long Term Family Case Management to ensure Survivors receive their necessary services.

For More Information:

Visit MyARMYOneSource.com, click on "Family Programs and Services" for the Surviving Families link.

SOS Support Coordinator:

Replace with your local contact information:
Representative Name
Tel: 000-000-0000
Street Address

Background Image: Patrick, a Survivor since 2006.

Survivor Outreach Service