

Before You Tell it to Your Inspector General



- ✓ **Be sure you have a problem, not just a peeve**
Is the cook always turning out lousy chow or was it one bad meal?
- ✓ **Give your chain of command a chance to solve the problem**
Many problems must be addressed to the chain of command for resolution anyway
- ✓ **If IG assistance is needed, contact your local IG first**
IG's at higher commands will normally refer the case to the local IG for action
- ✓ **Be honest and don't provide misleading information**
IG's will discover the truth quickly and in most cases there are penalties for knowingly providing false information

- ✓ **Keep in mind that IGs are not policy makers**
 - If a policy is flawed you can submit proposed changes on a DA form 2028
- ✓ **Keep in mind that IGs can only recommend, not order a resolution**
 - Only commanders can order, the role of the IG is to advise the commander
- ✓ **Remember IGs can only resolve a case on the basis of fact**
 - Your claim that a supervisor has violated the rules doesn't make it a fact. A claim must be supported with evidence
- ✓ **Don't expect instant action on your request...Be patient!!!**
 - Investigations take time, and IGs tend to have heavy workloads
- ✓ **Be prepared to take "No" for the answer**
 - In any case "Yes" or "No", the IG will explain why



IG

Your local IG is: COL Larry Connell Phone: (210) 221-1461

www.samhouston.army.mil/ig/

To complain without fear of reprisal is the right of any Soldier, Civilian,
Or Family Member seeking IG help. After all, problem solving is
One of the IG's primary missions