

JBSA looks at transforming business practices

By Brent Bolter
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Joint Base San Antonio officials are looking at transforming business practices to meet the unique challenges of supporting Army and Air Force organizations across San Antonio.

JBSA leadership met with members of the Arlington, Va.-based Business Transformation

Agency June 22-23 to identify and scrutinize processes in areas such as information flow, accounting and hiring practices, contracting and civil engineering.

The analysis of these processes is critical as Fort Sam Houston and Lackland and Randolph Air Force Bases combine support services.

“Rather than three separate entities, the joint base will have to

develop into one,” said Lt. Col. Phil Keller, who helped lead the workshop.

Business practices differ between the military services, so extra attention should be given to coordination and consistencies ensuring smooth transition as Army and Air Force cultures merge and strive for efficiency, Keller said.

Part of the process involves identifying

obstacles and ways to overcome them.

“With Joint Base San Antonio, we have a remarkable opportunity to change the way business has been conducted in the past,” said Air Force Brig. Gen. Leonard Patrick, 502nd Air Base Wing commander.

“This workshop is a beginning, but we need to keep up the momentum,” Patrick said.

Patrick said officials

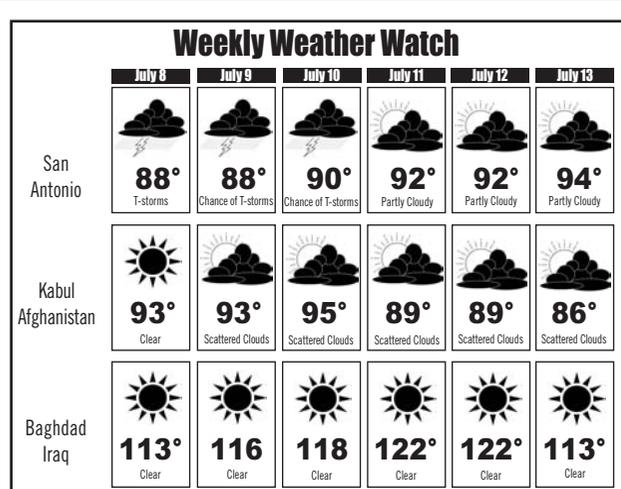
are working to ensure JBSA, the largest organization for installation support within the Department of Defense, leads the way toward maximum efficiency while learning from best practices.

“Joint Base San Antonio can set the standard for other joint bases, but we can also learn from them.”



Air Force Lt. Col. Christina Voyles, Headquarters Air Education and Training Command, leads a seminar group on charting end-to-end processes during a recent visit from the Business Transformation Agency to Joint Base San Antonio. Military and civilian members of the BTA assisted joint base leadership with identifying and improving processes in areas such as information flow, accounting and hiring practices, contracting and civil engineering.

Courtesy photo



(Source: Weather Underground at www.wunderground.com)