

## **CLAIMS OFFICE**

Building 153

Fort Sam Houston Texas

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The Claims Division at Fort Sam Houston processes three categories of claims:

1. **Personnel Claims** – Personnel Claims include claims against the U.S. Government filed by soldiers, DA civilians and other military personnel for loss and damages of personal property occurring incident to service.

- a. Damage to household goods during a PCS move or other another move *incident to service*.
- b. Article 139 claims – filed by an individual against members of the armed forces who are suspected of wrongfully taking or willfully damaging personal property.
- c. Carrier Recovery – recovers money on behalf on the U.S. Army for the cost of personal property losses paid to claimants as the result of household good and vehicle moves.

2. **Tort Claims** – Claims filed under the Federal Tort Claims Act against the U.S. for property damage, personal injury, or death caused by the negligence of military personnel acting within the scope of employment or incident to the noncombat operations of the armed services.

3. **Affirmative Claims** – Actions to recover the reasonable cost of medical care furnished by Military Treatment Facilities to TRICARE beneficiaries against responsible third parties pursuant to the Federal Medical Care Recovery Act. Also provides recovery for property damage to government property from responsible third parties.